

07-1712-CD
CACH vs Trista Ott

IN THE COURT OF COMMON PLEAS OF CLEARFIELD COUNTY PENNSYLVANIA

CACH, LLC
(Plaintiff)

CIVIL ACTION

370 17th Street-Suite 500 No. 07-1712-CD
(Street Address)

Denver, CO 80202
(City, State ZIP)

Type of Case: Civil

Type of Pleading: Complaint

VS.

Filed on Behalf of:

Trista Ott
(Defendant)

Plaintiff
(Plaintiff/Defendant)

225 S. 2nd Street - Apt 1
(Street Address)

Clearfield, PA 16830
(City, State ZIP)

FILED ^{pd #85.00}
M/11:50 am 2cc ^{Att}
OCT 22 2007 1cc ^{Shff}
(UM)

William A. Shaw
Prothonotary/Clerk of Courts

Harrison Ross Byck, Esq.
(Filed by)

229 Plaza Blvd-Suite 112
Morrisville, PA 19067
(Address)

215-428-0666
(Phone)

[Signature]
(Signature)

Harrison Ross Byck, Esq., P.C.
229 Plaza Boulevard
Suite 112
Morrisville, Pennsylvania 19067
1-888-275-6399 / (215) 428-0666
Attorney for Plaintiff

CACH, LLC	:	
370 17 th STREET	:	
SUITE 5000	:	
DENVER, CO 80202	:	COURT OF COMMON PLEAS CLEARFIELD COUNTY
Plaintiff,	:	
Vs.	:	No.:
TRISTA OTT	:	
225 S. 2 ND STREET APT 1	:	
CLEARFIELD, PA 16830	:	
Defendant(s).	:	

COMPLAINT

To: TRISTA OTT
225 S. 2ND STREET APT 1
CLEARFIELD, PA 16830

NOTICE

You have been sued in court. If you wish to defend against the claims set forth in the following pages, you must take action within twenty (20) days after this Complaint and Notice are served. By entering a written appearance personally or by attorney and filing in writing with the court your defenses or objections to the claims set forth against you. You are warned that if you fail to do so the case may proceed without you and the court without further notice may enter a judgement against you for any money claimed in the complaint or for any other claim or relief requested by the plaintiff. You may lose property or other rights important to you.

YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE. IF YOU DO NOT HAVE A LAWYER OR CANNOT AFFORD ONE. GO TO OR TELEPHONE THE OFFICE SET FORTH BELOW TO FIND OUT WHERE YOU CAN GET LEGAL HELP.

LAWYER REFERRAL SERVICE
PENNSYLVANIA LAWYER REFERRAL SERVICE
CLEARFIELD COUNTY COURTHOUSE
CLEARFIELD, PA 16830
(814) 765-2641 EXT. 51
(800) 692-7375

AVISO

Le han demandado a usted en la corte. Si usted quiere defenderse de estas demandas expuestas en las páginas siguientes. Usted tiene veinte (20) días de plaza al partir de la fecha de la demanda y la notificación. Hace falta asentar una comparencia escrita o en persona o con abogado y entregar o sus objeciones a las demandas en contra de su persona. Se avisado que si usted no se defiende. La corte tomara medidas y puede continuar la demanda en contra suya sin previo Aviso o notificación. Además la corte puede decidir a favor del demandante y requiere que usted cumpla con todas las provisiones de esta demanda. Usted puede perder dinero o sus propiedades o otros derechos importantes para usted.

LLEVE ESTA DEMANDA A UN ABOGADO O SI NO TIENE EL DINERO SUFICIENTE DE PAGAR TAL SERVICIO, VAYA EN PERSONA O LLAME POR TELEFONO A LA OFICINA CUYA DIRECCION SE ENCUENTRA ESCRITA ABAJO PARA AVERIGUAR DONDE SE PUEDE CONSEGUIR ASISTENCIA LEGAL.

SERVICE DE REFERENCIA LEGAL
PENNSYLVANIA LAWYER REFERRAL SERVICE
CLEARFIELD COUNTY COURTHOUSE
CLEARFIELD, PA 16830
(814) 765-2641 EXT. 51
(800) 692-7375

Plaintiff, CACH, LLC, by its attorney Harrison Ross Byck, by way of complaint against defendant(s) TRISTA OTT, avers the following:

1. Plaintiff, CACH, LLC, is a Colorado limited liability company doing business at 370 17th Street, Suite 5000, Denver, Colorado 80202.
2. Defendant, TRISTA OTT, is an individuals residing at 225 S. STREET APT 1; CLEARFIELD, PA 16830.
3. Defendant, TRISTA OTT, is indebted to CHASE MANHATTAN BANK on an account stated by and between them in the amount of \$1,988.70 which balance was due and unpaid as of November 30, 2005 for credit card account number 4266 8410 3201 9547. <Exhibit A>
4. On or about December 16, 2005, Chase Manhattan Bank sold the debt for good and valuable consideration to plaintiff, CACH, LLC. <Exhibit B>
5. A copy of the credit card agreement is attached hereto. <ExhibitC>
6. Plaintiff is entitled to charge-off account finance charges of \$-0-. <Exhibit A>
7. Plaintiff is entitled to pre-litigation charge-off interest of \$ 1.53 per day from the default date (27.99% annual percentage rate x \$1,988.70/ 365 days) or \$1.53 x 506 days = \$774.18, which is accrued interest through the date of filing, plus an award of late fees of \$-0-, plus court costs and reasonable attorneys fees. <Exhibit A>
8. The defendant, being indebted to the plaintiff in the sum or \$2,762.88 upon the account stated by and between them did promise to pay said sums upon demand. Demand has been made for payment of \$2,762.88 and the defendant has failed to remit payment.

WHEREFORE, plaintiff demands judgment against the defendant for \$2,762.88 together with other interest, costs of suit, and an award of reasonable attorney's fees.

Date: October 8, 2007


Harrison Ross Byck

EXHIBIT A

Feb 06 2007

Page 2 of 3

Statement for account number: 4266 8410 3201 9547

New Balance	Payment Due Date	Past Due Amount	Minimum Payment
\$1,988.70	12/15/06	\$246.00	\$1,283.70



Amount Enclosed \$ Make your check payable to Chase Card Services.
New address or e-mail? Print on back.

426684103201954700128370001988700000004

41008 BEX 2 32406 D
TRISTA K OTT
858 COLEMAN AVE # 2
JOHNSTOWN PA 15902-2702



CARDMEMBER SERVICE
PO BOX 15153
WILMINGTON DE 19886-5153



⑈500016028⑈ 2031032019547⑈



Statement Date: 10/21/06 - 11/20/06
Payment Due Date: 12/15/06
Minimum Payment Due \$1,283.70

CUSTOMER SERVICE
In U.S. 1-800-945-2000
Español 1-888-446-3308
TDD 1-800-855-8060
Outside U.S. call collect
1-902-594-8200

VISA ACCOUNT SUMMARY

Account Number: 4266 8410 3201 9547

ACCOUNT INQUIRIES

Previous Balance \$1,888.70
Purchases, Cash, Credits +\$74.00
Finance Charges +\$46.00
New Balance \$1,988.70

Total Credit Line \$1,000
Available Credit \$0
Cash Access Line \$200
Available for Cash \$0

P.O. Box 15298
Wilmington, DE 19860-5298
PAYMENT ADDRESS
P.O. Box 15153
Wilmington, DE 19886-5153

VISIT US AT:
www.chase.com/creditcards

TRANSACTIONS

Trans Date	Reference Number	Merchant Name or Transaction Description	Amount
			Credit Debit
11/14		LATE FEE	\$39.00
10/21		OVERLIMIT FEE	\$5.00

FINANCE CHARGES

Category	Daily Periodic Rate 31 days in cycle	Corresponding APR	Average Daily Balance	Finance Charge Due To Periodic Rate	Transaction Fee	FINANCE CHARGES
Purchases	V .07869%	27.99%	\$1,934.58	\$46.00	\$0.00	\$46.00
Cash advances	V .07869%	27.99%	\$0.00	\$0.00	\$0.00	\$0.00
Total finance charges						\$46.00

Effective Annual Percentage Rate (APR): 27.99%

Please see reverse side for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.

This Statement is a Facsimile - Not an original

X 000001 F103338 D 8

000 N Z 20 06/11/20

Page 2 of 3

06596 MA MA 41003

32410000000004100001

EXHIBIT B

CERTIFICATE OF PURCHASE

I, JESSICA SNODGRASS, hereby depose and state that:

1. I am an Authorized Agent of CACH, LLC, a Colorado Limited Liability Company.
2. As such, I am authorized to give this Certificate, and possess sufficient personal knowledge to do so regarding:

Customer Name:	TRISTA K OTT
Original Creditor:	Chase Manhattan Bank
Account Number:	4266841032019547

3. On or about December 16, 2005 this account was issued by the original creditor. CACH, LLC is the current owner of the account and purchased the account for good and valuable consideration.

Date: MAR 09 2007

By: *Jessica Snodgrass*

Sworn and subscribed to before me this

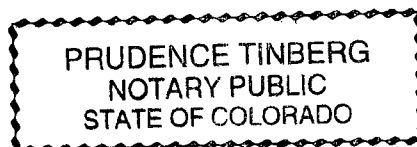
9

day of

Mar

2007.

Prudence Tinberg
Notary Public



My Commission Expires: _____

My Commission Expires 05/03/2010

VERIFICATION

I, JESSICA SNODGRASS, hereby depose and state that:

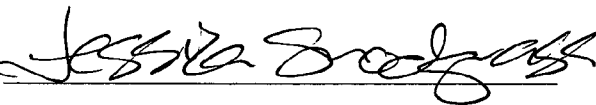
The language of the foregoing document is that of counsel and not necessarily my own; however, I have read the foregoing document and the factual information contained therein is true and correct to the best of my personal knowledge.

I am the Authorized Representative and a duly authorized representative of the plaintiff;

The factual allegations set forth in the foregoing pleading are true and correct to the best of my knowledge, information and belief, and they are that TRISTA K OTT owes the balance of \$1,988.70 to CACH, LLC on previously submitted invoices, which balance is due and unpaid as if the date of the execution of this Verification.

I am aware that if any of the foregoing is willfully false, I am subject to punishment.

I understand that false statements made herein are subject to the penalties relating to unsworn falsification to authorities.

By: 

Dated: MAR 09 2007

Authorized Representative

EXHIBIT C

April, 2002

M-51966

IMPORTANT NOTICE ABOUT YOUR MASTERCARD® OR VISA® CREDIT CARD ACCOUNT

The Cardholder Agreement governing your Account is being replaced by the new Cardmember Agreement (the "Agreement") included in this Notice. The new terms of the Agreement will be effective for billing cycles beginning on and after May 9, 2002. For your convenience, we have summarized below the most important of those new terms. Those summarized new terms are also underlined in the new Agreement. However, if the new terms involve an entire paragraph or section, we have put an asterisk before the heading and underlined it rather than underline the entire paragraph or section. Please read the information after the summary below to understand your rights to choose not to accept those new terms. All other terms in the new Agreement will automatically apply to your Account on the effective date. Once the terms go into effect, they will apply to existing balances and any future balances and transactions on your Account. Please note that some of the terms described in this Notice may already apply to your Account.

New Terms.

- **Minimum payment.** The Minimum Payment will be the greater of 2% of the new balance (\$10 minimum) or the total finance charge on your monthly statement.
- **Governing Law.** Your Agreement will be governed by the laws of the United States and the State of Delaware.
- **Calculation of Finance Charge (or Balance Transfer, Advance and Purchases):** Subject to the terms of the Grace Period For Purchases, we have the right to choose when your Finance Charges begin to accrue on Purchases, Advances and Balance Transfers, on the date of each transaction, from the beginning of the billing cycle during which we receive them or the date they are posted to your Account. The Purchases, Advances and Balance Transfers average daily balances (including new transactions) calculations that determine the balances to which the applicable daily periodic rate is applied will provide that an amount equal to the previous day's ending balance multiplied by the applicable daily periodic rate will accrue on and be added to your Account balances each day. Further, unpaid Finance Charges, fees and other charges from previous billing cycles will be included in the appropriate beginning balances in the calculation of daily balances each day.
- **Grace period.** The grace period to avoid Finance Charges on Purchases will be not less than 22 days.
- **Variable rate.** For any variable rate on your Account, the variable rate index will be the index described in the Pricing Schedule. This index is used to calculate the rate published in *The Wall Street Journal* on the last business day of each calendar month, and changes in the index are effective from the first day of the billing cycle that closes in the next calendar month.

- **Minimum Finance Charge.** There is a minimum Finance Charge of 50 cents on Purchases; if a Finance Charge for Purchases is imposed.

- **Preferred Customer Pricing Eligibility.** Your Account will be reviewed monthly to determine if it is in good standing and the interest rates that apply to your Account. The conditions we use to determine if your Account is in good standing are contained in a section of the Agreement called "Preferred Customer Pricing Eligibility." When your Account satisfies the conditions, "Preferred" rates may apply when it does not, a "Non-Preferred" rate applies. Existing and new balances on your Account when a Non-Preferred rate is in effect will remain subject to the Non-Preferred rate until they are paid in full. If your Account meets the conditions for Preferred rates for a time period not to exceed 12 months, it may be eligible for Preferred rates again on new transactions. The Non-Preferred rate is a variable rate fully described in the Pricing Schedule section of the Agreement. Historical information that precedes this change may be used to determine whether or not your Account meets the conditions.

- **Serious default rate.** Once your Account is considered to be six or more billing cycles past due, you may be required to pay interest at the rate of 2% a month on the unpaid balance.
- **Fees.**

- There will be a transaction fee for Advances (3%, \$5 minimum) and Balance Transfers (\$50 maximum).

- The late payment fee will be \$15, \$25 or \$35, depending on the previous balance on your monthly statement that shows the late payment fee and also whether or not a Non-Preferred interest rate is in effect.

- A declined check fee of \$28 will be imposed for each Advance or Balance Transfer check that cannot be processed because of an overdue, delinquency or closed condition on your Account.

- The stop payment fee, overdraft fee and returned payment fee will be \$25.

- The copy fee will be \$5 for copies of documents that you request (\$10 fee for each original sales slip).

- A phone pay fee of \$12 will be charged for payments on your Account that we make on your behalf, and a card replacement fee of \$10 will be charged for special services related to replacement cards such as their expedited delivery.

- **Arbitration.** The Arbitration Agreement section provides you and us with a choice of three arbitration administrators. Contains a small claims exemption, provides for the advancement of certain costs to file an arbitration, permits a right of appeal in limited circumstances, and contains other differences from your existing arbitration terms. Review the entire Arbitration Agreement to fully understand the differences.

- **Your rights regarding the new terms above that you can choose not to accept.**

The new terms described above will not become effective if you send us a written letter that you choose not to accept them. You may choose not to accept the new Arbitration Agreement, any of

the other new terms listed above (the "Other New Terms"), or both, if the only choice you make is not to accept the new Arbitration Agreement, your Account will remain open. If you do not accept the Other New Terms, your Account will be closed to further use (if it is not already closed). In any event, we must receive your letter no later than May 2, 2002. In your letter please include your name, address, and a statement that you do not want the Arbitration Agreement, the Other New Terms, or both, to apply to your Account. If you do not specify which new terms you choose not to accept, we will assume that you chose not to accept both the Arbitration Agreement and the Other New Terms and your Account will be closed. Your letter must be mailed to Cardmember Services, P.O. Box 15768, Wilmington, DE 19850-5768. We must receive your written letter by the time indicated and at the address indicated or your choice(s) will not be effective; it is not sufficient to telephone us. If your letter is received by May 2, 2002 and you do not accept the Other New Terms, those new terms will not apply to your Account and you must pay off any outstanding balances on your Account in accordance with the payment and other applicable terms of your existing Cardholder Agreement and this Agreement.

(Actual) MASTERCARD® and VISA® CARDMEMBER AGREEMENT

GENERAL TERMS

1. **Meaning of Words Used in This Agreement.** "Agreement" means this document (which has a binding arbitration provision that may affect your right to go to court, your right to a jury trial, and your right to participate in a class action or other representative action) and the Pricing Schedule (which appears at the end of this Agreement), as either may be amended from time to time. In this Agreement, "you," "your" or "yours" means each person who applied for the Visa or MasterCard Account. "We," "us" or "our" means Chase Manhattan Bank USA, National Association. "Account" means the Visa or MasterCard Account for which you were issued cards and checks imprinted with your Account number. "Authorized User" means any person to whom you have given permission to use your Account. "Card" means the Visa or MasterCard card(s) issued in connection with your Account. "Check" means Chase Convenience Checks. "ATM" means Automated Teller Machine. "Our check" means a check drawn on us or one of our affiliates. "Seller" means any merchant, insurance company or its agent or broker.
2. **Service of This Account.** This Account may be used for Purchases from any Seller that accepts the Card and for Advances. You agree not to make or permit to be made any illegal transactions on your Account through the use of a Card, a Check or any other manner.
3. **To Use Your Card.** You must sign the panel on the back of your Card. Authorized Users of any additional Cards should sign their names on the panel on the back of those Cards. For Purchases, you will have to sign a sales slip that has your name, the Seller's name, and your Account number on it, unless you let the Seller complete the sales slip for you.

20. **Foreign Currency Transaction Fee.** For each transaction in a foreign currency, we will charge a foreign transaction fee equal to the percentage amount shown in the Pricing Schedule multiplied by the converted transaction amount. This fee may be abbreviated as "For. Tran. Fee."

21. **Authorization to Provide Information.** You authorize us to provide certain information on you and your Account to our affiliates and others, including any company whose name or mark may appear on the Card. Complete details regarding our rights to share information and your right to opt-out of certain information being shared is provided to you when you first receive an Agreement and at least once each calendar year thereafter.

22. **Disputing Account Information Reported to Credit Bureaus.** We furnish information about your Account to credit bureaus. You have the right to dispute the accuracy of the information reported by writing us at P.O. Box 15823, Wilmington, DE 19803-5823.

23. **Changing the Terms of This Agreement.** We may change any of the terms of this Agreement, including without limitation by adding new terms or by deleting or modifying existing terms. We will notify you of any such changes as required by law. Any changes to this Agreement can apply to all outstanding unpaid indebtedness and any new transactions on your Account. We may ask or transfer your Account and any amounts owed on your Account to another person at any time. If we do, this Agreement will still be in effect and any successor will have our rights in this Agreement to the extent assigned.

24. **Default and Collection Costs.** Your Account will be in default if: (1) you fail to pay any amount owed under this Agreement when due; (2) you exceed the credit limit in effect on your Account; (3) you do not follow the terms of this Agreement; (4) your ability to pay us is materially impaired (including, but not limited to, bankruptcy or insolvency proceedings that are initiated by or against you); or (5) you default on any other loan or credit obligation you have with us or another creditor. We do not have to notify you or demand payment in order to take this action. If you are in default, we may, as permitted by law, cancel your credit privileges and require you to pay the unpaid balance immediately. We may also require you to pay interest at the rate of two percent (2%) a month on the unpaid balance when we demand your Account to be six or more billing cycles past due, and require you to pay reasonable attorney's fees, any court costs and other collection costs incurred by us in the collection of any amounts you owe under this Agreement.

25. **Cancellation.** We may close your Account at any time. You will be responsible for repaying any Purchases, Advances or other outstanding charges that are still due on your Account. Your Card is issued as a way of letting you use your Account. It may not be transferred. If we request the Card(s), you must return them. Any services not described in this Agreement that may be provided from time to time in connection with this Account are not part of this Agreement and may be changed or cancelled at any time without notice or refund.

26. **Service Law.** This Agreement is governed by the laws of the United States and the State of Delaware. Any dispute concerning any term in this Agreement will be resolved by those laws.

27. **Telephone Monitoring.** You agree that your telephone communications with us may be monitored and recorded to improve customer service and security.

28. **Delayed Enforcement.** We may delay enforcing or not enforce any of our rights under this Agreement without losing any of them.

29. **Separability.** The invalidity of any provision of this Agreement shall not affect the validity of any other provision.

30. **Consumer Reports.** We may obtain consumer credit reports from credit bureaus on you at any time in connection with any extension of credit on your Account, to review your Account, or for other permitted purposes.

SPECIAL RATES

1. **Special Rates.** From time to time, we may offer you special periodic rates and terms on your Account, either for balance transfer transactions, using special checks or other written request forms we provide, or verbal requests for such transfers which we agree to honor (referred to as "Balance Transfers" for purposes of this Agreement) or for other offers on your Account such as introductory promotional or other reduced rate offers. We do, we will advise you of the special rates, how long they will be in effect, the balances to which they will apply, and the rates that will apply to the other balances on the Card. The terms of this Agreement apply to any such special rates. If a special rate is variable, then the "Variable Rate" terms of this Agreement (including the Pricing Schedule) will apply. You may lose any special rate that is offered you and regular standard Preferred Pricing will apply. If you fail to make any required minimum payment by the "Payment Due" Date, you may lose regular Preferred Pricing and Non-Preferred Pricing will apply. If you fail to follow the terms and conditions of the "Preferred Customer" offering, the terms of this Agreement.

2. **Balance Transfer Transactions.** Balance Transfer Transactions are treated as Purchases, except as noted in this Agreement or by prior notice to you. These transactions will not be eligible for the grace period for Purchases, except as stated in the terms of any Balance Transfer offer made to you. We may identify Balance Transfers and the related promotional balances by different terms such as "Transferred Balance" or "Balance Transfer." If a check or other form of transfer for a Balance Transfer transaction is used to pay any amounts you owe to any other bank or company, any amounts you owe to cash, is received by us and posted to your Account after the expiration date of the offer, is otherwise used in a way that does not transfer balances you owe to other creditors to your Account or is used in any way not specified in the promotional offer, we may require you to pay the promotional rate on the Balance Transfer transaction or to pay it as an Advance.

3. **Transfers for Balance Transfers.** Transfers for each Balance Transfer transaction described in any offer we may

make to you, we may charge a Transaction Fee. Balance charges in the amount disclosed in the Pricing Schedule. This fee may be reduced in our sole discretion in any offer we make to you. Transaction fees are part of the Finance Charge. The addition of Balance Transfer Transaction Fees may cause the Annual Percentage Rate for Balance Transfer transactions to exceed the nominal Annual Percentage Rate shown on your statement.

TERMS FOR ADVANCES

1. **Advances.** An Advance is a cash loan or similar transaction. You may take an Advance as follows: (1) Using your Card. These Advances may only be used by the person(s) whose names are pre-printed on the Card. We will not cash these Checks. (2) Using any of our ATM's or any ATM which may be provided for your use by another financial institution or company. (3) Using a Cash Advance slip. Cash Advances may be obtained from any of our branches or from any bank that accepts the Card. (4) Using the official check mailed to you in response to your request. (5) Using any other service that may be offered by us that allows you to take Advances on this Account. (6) Emerging into transactions that involve the purchase of items convertible to cash or similar transactions, which we may treat as Advances, including but not limited to wire transfers, money orders, travelers' cheques, gaming transactions, and expatriates. Advances may also be referred to as Cash Advances or Cash.

2. **Delayed Check Mail.** You will be charged the fee disclosed in the Pricing Schedule for each Check or Balance Transfer check mailed which cannot be processed because you are over your credit limit, or would be if such check were processed, or your Account is delinquent or closed.

3. **Stop Payment Fee.** You will be charged the fee disclosed in the Pricing Schedule for each request you make for a stop payment on a Check or other form of Advance. You must provide us with any information we reasonably require in order to process your stop payment or cancellation request. We do not have to honor any stop payment or cancellation request unless we have a reasonable opportunity to act on it before the Check or other form of Advance is paid or approved for payment. We will not be liable in any way for any stop payment or cancellation request that we honor or fail to honor if we used ordinary care.

4. **Limits on Advances.** For Advances taken from an ATM, there is a limit for each transaction and a daily limit that you may obtain. (5) **Service Charge/Transaction Fee for Advances.** For each Advance, there will be a Transaction Fee as disclosed in the Pricing Schedule. Any minimum and maximum Transaction Fees are also disclosed in the Pricing Schedule. The total amount of Transaction Fees will be shown in the descriptive portion of your statement. Transaction Fees are part of the Finance Charge. The addition of Transaction Fees may cause the Annual Percentage Rate on Advances to exceed the nominal Annual Percentage Rate shown on your statement.

8. Our Remittance Facilities to Most of Checks. We may not accept your checks (i.e., by paying a check or our check you would go over your credit line). 2) your check or payment check is postdated; 3) your check or checks have been reported lost or stolen; 4) your Account has been cancelled or has expired. If a postdated check is paid and as a result any other check is returned or not paid, we are not responsible. You may not use a check to pay any amount you owe under this Agreement.

TERMS FOR PURCHASES

You may use your Account to purchase or lease goods and services, or for funding services, when making guaranteed reservations for advance deposits.

TERMS FOR BALANCE TRANSFERS, ADVANCES AND PURCHASES

1. Calculation of Finance Charge for Balance Transfers, Advances and Purchases. That portion of the Finance Charge which is determined by using the daily periodic rate is calculated separately for Balance Transfers, Advances and Purchases, but using the same method (generally known as the "average daily balance" method). Separate average daily balances (which may be referred to as "Finance Charge Balances") are calculated for Balance Transfers, Advances and Purchases, and each such balance is multiplied by the applicable daily periodic rate. Subject to the grace period for Purchases described above, Finance Charges begin on the first day of the billing cycle and each Finance Charge includes interest accruing on the date the transaction is posted to your Account. If our option, the date the transaction is posted to your Account, Finance Charges continue to accrue until payment in full is received.

We determine each of the average daily balances as follows. For each day in the billing cycle, we take that day's beginning balance for Balance Transfers, Advances and Purchases (an amount that includes accrued and/or unpaid Finance Charges, fees and other charges from previous billing cycles), and add any new Balance Transfers, Advances, Purchases, or other debits to the appropriate balance. We also add to each such balance an amount equal to the previous day's ending balance of Balance Transfers, Advances or Purchases multiplied by the applicable daily periodic rate for it more than reaching a certain level. The lowest applicable rate. We then subtract from the appropriate balance any payments or credits posted that day. This gives us the daily balances for Balance Transfers, Advances and Purchases. We then add all of the daily balances separately for Balance Transfers, Advances and Purchases (excluding days which end with a credit balance) and divide each sum by the number of days in the billing cycle. This gives us the average daily balances for Balance Transfers, Advances and Purchases. All fees charged to your Account are added to the appropriate Purchase balance, except for any

Transaction Fee, will be added to the appropriate Purchase, Advance or Balance Transfer balance. This Agreement overrides for the computation of Finance Charges.

Then, we multiply each average daily balance by the applicable daily periodic rate, and then by the number of days in the billing cycle. The daily periodic rate will equal 1/365th of the Annual Percentage Rate. The daily Periodic Rate and Annual Percentage Rate are disclosed in the applicable portion of the Pricing Schedule, as may be amended from time to time. These Finance Charges determined by Periodic Rate for Balance Transfers, Advances and Purchases are added to any Transaction Fees to get the combined amount of Finance Charge shown on your monthly statement for Purchases only. There is a minimum Finance Charge of five cents (5¢) if a Finance Charge for Purchases is imposed.

There will not be a periodic rate Finance Charge on Purchases if we receive payment for the "New Balance" by the time of day on the "Payment Due Date" shown on the monthly statement. (This is known as the "grace period"). You may also avoid Finance Charges for new Purchases for the first billing cycle in which they are posted to your Account if that cycle began with a "Previous Balance" of zero or the "Previous Balance" is reduced to zero by credits or payments we receive by the time of day on the "Payment Due Date" shown on your previous monthly statement. Payments must be in accordance with our payment instructions. Defaults or late fees for Balance Transfers unless the terms of the Balance Transfer Offer state there will be a grace period, and no Finance Charge.

2. Periodic Rate. The daily periodic rates applied to the Balance Transfers, Advances and Purchases are determined by the applicable Annual Percentage Rate (APR) and are in the Pricing Schedule. Where the Pricing Schedule includes a "Variable Rate Index and Margin" information for a particular rate that applies to your Account, that rate is a variable rate and where the Pricing Schedule does not include such "Variable Rate Index and Margin" information for any particular rate (as indicated by an "N/A" for "Not Applicable" or the absence of such information in the Pricing Schedule) that rate is fixed and the disclosures below regarding variable rates do not apply. Further, for any particular rate in the Pricing Schedule that is preceded by the terms "Preferred" or "Non-Preferred", that rate is subject to the "Preferred Customer Pricing Eligibility" section that appears below. When your Account satisfies the "Preferred Customer Pricing" conditions, the "Preferred" rates may apply; when it does not, the "Non-Preferred" rates apply. If different Periodic Rates apply to balances incurred before and after a certain date or transaction, we may identify such balances in promotional offers, on statements or otherwise using terms such as "Current" or "New" to refer to balances subject to promotional rates or new transactions, and "Prior" or "Old" to refer to balances subject to regular rates or existing balances. For example, different rates may apply to balances incurred before and after the date a Balance Transfer subject to a promotional rate offer posted to your Account, or to balances incurred before

and after your Account becomes eligible for Preferred rates after a Non-Preferred rate was in effect. If the Periodic Rate for one type of balance on your Account is the same as the Periodic Rate for another balance, we may combine them and refer to those combined balances as Purchases, Balance Transfers or Advances as applicable.

3. Variable Rates. If the daily periodic rate and corresponding ANNUAL PERCENTAGE RATE that apply to your Account are variable rates (as the Pricing Schedule), they may increase or decrease from one billing cycle to another. These rates are based on the value of an index (the "Index") to which we add a margin. The Index and margin are in the Pricing Schedule. The Index, plus the margin, determine the nominal ANNUAL PERCENTAGE RATE.

If the Index is not published on the relevant date, the Index we use in setting the daily periodic rate for Purchases and/or Advances on your Account will be the Prime Rate published in The New York Times or any other newspaper of national circulation selected by us. For purposes of this Agreement, the Index is merely a pricing index. It is not, and should not be considered by you to represent, the lowest or the best interest rate available to a borrower at any particular bank at any given time.

The daily periodic rate for Balance Transfers, Advances and/or Advances increases when the Index increases on the relevant date and decreases when the Index decreases on the relevant date. An increase in the rate may cause you to pay a higher Finance Charge and a lower minimum monthly payment. A decrease in the rate may cause you to pay a smaller Finance Charge and a higher minimum monthly payment. There is no limit on the amount which the daily periodic rate and the corresponding Annual Percentage Rate may change at any one time or over the life of your Account, is set forth in the Pricing Schedule. If no limit appears for any particular rate, then that rate has no limit by which it may change.

4. Preferred Customer Pricing Eligibility. "Preferred" and "Non-Preferred" rates appear in the Pricing Schedule, this section applies to your Account. Your Account will be reviewed every month on your Statement Closing Date to determine its continued eligibility for the Preferred or Non-Preferred rates. On each monthly review, we may change your interest rates and impose a Non-Preferred rate up to the maximum Non-Preferred rate (subject to any minimum rate) described in your Agreement for each occurrence when you do not meet the conditions described below to be eligible for Preferred rates. Any changes in your interest rates as a result of the monthly reviews for Preferred or Non-Preferred rates will be effective with the billing cycle ending on the review date.

To be eligible for Preferred rates, the following conditions must be met as of the review date: you have made at least the required minimum payments when due on your Account and on all other loans or accounts with us and your other creditors; the credit limit on your Account has not been exceeded; and any payment on your Account has not been returned unpaid.

If you do not meet all of these conditions, then you will be in default under this Agreement and your Account may lose its

We may obtain consumer credit reports from credit bureaus on you at any time in the future. We may use the reports and their contents, as well as information about your Account including the payment and delinquency history and your other relationships with us and our affiliates, to review your Account (including for the purpose of determining its eligibility for Preferred status and for establishing the Non-Preferred rates that may apply to your Account).

IT IS IMPORTANT THAT YOU READ THIS CERTIFICATION
AGREEMENT CAREFULLY. PROVIDER HAS NOT MAY BE
REQUIRED TO SETTLE A CLAIM OR DISPUTE THAT IS
COVERED BY THIS AGREEMENT OR DISPUTE THAT IS
ARBITRATION EVEN IF YOU WOULD PREFER TO LITIGATE THE
CLAIM IN COURT. YOU ARE GIVING UP RIGHTS YOU MIGHT
HAVE TO LITIGATE SUCH CLAIMS IN A COURT OR BEFORE A
JURY OR TO PARTICIPATE IN A CLASS ACTION LAWSUIT OR
OTHER REPRESENTATIVE ACTION WITH RESPECT TO SUCH A
CLAIM. OTHER RIGHTS THAT YOU WOULD HAVE IF YOU
WENT TO COURT, SUCH AS DISCOVERY OR THE RIGHT TO
APPEAL THE DECISION, MAY NOT BE AVAILABLE IN
ARBITRATION OR MAY BE MORE LIMITED. CERTAIN CLAIMS
BY EITHER OF US AGAINST THE OTHER SEEKING UP TO
\$25,000 EXCLUDING INTEREST COSTS AND FEES, MAY BE
RESOLVED BY LITIGATION AND NOT ARBITRATION.

1. Binding Declaration The Abolition Agreement is made pursuant to a provision involving Muslims' testimony, and shall be deemed to have been made under the Federal Arbitration Act, 9 U.S.C. § 1, et seq. and shall be governed by the law of the State of New York. The Abolition Agreement and each of its terms and conditions shall be binding on the undersigned and

2. **Claims Covered.** Any claim or dispute ("Claim") which may refer to more than one claim as to appropriate for the contract in which it is used) by either party or us against the other, or against the employees, agents, or assigns of the other, or from or relating in any way to the Cardmember Agreement, any prior Cardmember Agreement, your credit card Account, or the advertising application or approval of your Account, will be the subject of this Arbitration Agreement. This Arbitration Agreement governs all Claims, whether such Claims are based on law, statute, contract, regulation, ordinance, tort, common law, constitutional provision, or any legal theory of law such as respondent superior, or any other legal or equitable ground and whether such Claims seek as remedies money damages, penalties, injunctive or declaratory or equitable relief, Claims subject to this Arbitration Agreement include Claims regarding the applicability of this Arbitration Agreement or the validity of the entire Cardmember Agreement or the Cardmember Agreement. As used in this Arbitration Agreement or any prior term "Claim" is to be given the broadest possible meaning. Notwithstanding the foregoing, a Claim may be resolved by litigation and is not subject to arbitration under the Arbitration Agreement if (1) the only remedy that will be sought by either of the parties is monetary damages; (2) neither party will seek a recovery in excess of \$25,000, including interest, costs and fees; and (3) the only parties to the litigation will be you and us. If one party brings a Claim to be resolved by arbitration, but the other party believes the Claim may be litigated subject to this small Claims exception, the party seeking arbitration may require reasonable assurances from the other party that the conditions are true and that the party wishing to resolve the Claim by litigation will take no action now or in the future to change the nature of the Claim so that it would no longer meet the conditions of this small Claims exception. If such reasonable assurances are not provided, the party seeking such assurance may require the Claim to be resolved by arbitration.

As used in this Arbitration Agreement, the term "Claims" includes claims that arose in the past, or arise in the present or in the future. If a party elects to arbitrate a Claim, the arbitration may be conducted as an individual action. The only Claims that may be joined in an individual action under this Arbitration Agreement are (1) those brought by us against you and any co-applicant, joint cardmember, or authorized user of your Account; or your heirs or your trustee in bankruptcy; or (2) those brought by you and any co-applicant, joint cardmember, or authorized user of your Account, or your heirs or your trustee in bankruptcy against us. This means that even if a class action lawsuit or other representative action, such as those in the form of a private attorney general action, is filed, any Claim between us related to the issues raised in such lawsuits will be subject to arbitration if you opt to elect. Claims subject to arbitration include Claims that are made as counterclaims, cross-claims, third-party claims, third-party claims, or otherwise, and a party who initiates a proceeding in court may elect arbitration with respect to any

1. **Initiation of Arbitration.** The party filing an arbitration must choose one of the following three arbitration administrators: American Arbitration Association, JAMS, or Administrative Arbitration Forum. However, if we elect an administrator, you will have ten days after receiving notice of our election to request that the arbitration be conducted pursuant to the rules of one of the other two arbitration administrators. To exercise your choice, you must notify us of your choice by writing us at p. O. Box 15936, Wilmington, DE 19850-5936, and use a copy of the notice you received and state which of the other two arbitration administrators you choose. These arbitrations are independent from us; the administrator does not conduct the arbitration. Arbitration is conducted under the rules of the administrator chosen by an impartial third party. We shall endeavor to make this Arbitration voluntary and as painless as possible. If you do not agree to participate, the arbitration shall be held at a place chosen by the arbitrator or arbitration administrator within the federal judicial district in which your principal office or branch office is located. You may object to where you want the claim is filed, or you may object to whether you want it heard, and we agree in writing. All parties obtain binding current rules of each of the three arbitration administrators. Information about arbitration and arbitration administration is available from the arbitrators by contacting the

JAMS
1920 Main Street, Suite 300
Irvine, CA 92610
Web site: www.jamsadr.com
800-352-5267

National Arbitration Forum
P.O. Box 59181
Minneapolis, MN 55458
Web site: www.arbitration-fo.com
800-371-2717

4. **Procedures and law applicable in arbitration.** A single, neutral arbitrator will resolve claims. The arbitrator will either be a lawyer with at least ten years experience or a retired or former judge. The arbitrator will be selected in accordance with the rules of the arbitration administrator. The arbitrator will be conducted under the applicable procedures and rules of the arbitration administrator that are in effect on the date the arbitration is filed unless those procedures and rules are inconsistent with this Arbitration Agreement in which case this Agreement will prevail. These procedures and rules may limit the amount of discovery available to you or us. The arbitrator will apply applicable substantive law consistent with the FAA and applicable statutes of limitations, and will honor claims of privilege recognized at law. You may choose to have a hearing and be represented by counsel. The arbitrator will take reasonable steps to protect confidential information and other confidential information, including the use of protective orders to prohibit disclosure outside the arbitration. If requested to do so by you or us, the arbitrator will have the power to award to a party any damages or other relief provided for under applicable law, and will not have the power to award relief to, against, or for the benefit of any person who is not a party to the arbitration. The arbitrator may award punitive damages or attorney fees, if such damages are authorized by law. The arbitrator will make any award in writing but need not provide a statement of reasons unless requested by a party. Upon a request by you or us, the arbitrator will provide a brief statement of the reasons for the award.

5. **Costs.** At your written request, we will advance any reasonable arbitration filing fee, or administrative and hearing fees that you are required to pay to pursue a claim in arbitration up to the amount of \$500. We will reimburse you for the initial fee if you paid it and you prevail on your claim. If there is a hearing, we will pay any fees of the arbitrator and arbitration administrator for the first two days of that hearing. All other fees will be allocated in keeping with the rules of the arbitration administrator and applicable law. However, we will advance or reimburse filing fees and other fees if the arbitration administrator or arbitrator determines there is good reason for requiring us to do so or you ask us and we determine there is good cause for doing so. Each party will bear the expense of the fees and costs of that party's attorneys, experts, witnesses, documents and other expenses, regardless of which party prevails for arbitration and any appeal (as permitted below), except that the arbitrator shall apply any applicable law in determining whether a party should recover any or all fees and costs from another party.

6. **Enforcement, finality, appeals.** You or we may bring an action, including a summary or expedited motion to compel arbitration of claims subject to arbitration, or to stay the litigation of any claims pending arbitration, in any court having jurisdiction. Such action may be brought at any time, and if any such claims are part of a lawsuit, failure or forbearance to enforce this Arbitration Agreement at any particular time, or in connection with any particular claim, will not constitute a

wave of any rights to require arbitration at a later time or in connection with any other claims. Any additional or different agreement between you and us regarding arbitration must be in writing. The arbitrator's decision will be final and binding, except for any right of appeal under the FAA. In addition, the prevailing party may appeal any award that exceeds \$100,000 or that includes an award of punitive damages. Any request for an appeal must be filed in writing with the same arbitration administrator within 30 days of the receipt by the non-prevailing party of notice of the original award. The appeal shall be heard before a panel of three neutral arbitrators designated by the same arbitration administrator. The panel will consider all factual and legal issues anew, follow the same rules that apply to a proceeding using a single arbitrator, and make decisions based on the majority vote. The cost of the appeal imposed by the arbitration administrator shall be borne by the appealing party. An award in arbitration will be enforceable as provided by the FAA or other applicable law by any court having jurisdiction.

7. **Survivability, survival.** This Arbitration Agreement shall survive: (i) termination or changes in the Cardmember Agreement, the Account and the relationship between you and us concerning the Account; such as the issuing of a new account number or the transferring of the balance in the Account to another account; (ii) the bankruptcy of any party; and (iii) any transfer, sale, or assignment of your Account, or any amounts owed on your Account, to any other person. If any portion of this Arbitration Agreement is deemed invalid or unenforceable, the remaining portions shall nevertheless remain in force.

Billing Rights. The Billing Rights notice that contains important information about your rights and our responsibilities under the Fair Credit Billing Act will not change from what was disclosed to you under your existing terms, and accordingly that Notice is incorporated herein by reference. Your monthly billing statements also contain a Billing Rights Notice.

PRICING SCHEDULE

Minimum Payment:
greater of 2% (\$10 minimum) or total Finance Charge on monthly statement

FINANCE CHARGES:
Periodic Rate FINANCE CHARGE:
Purchases:
Daily Periodic Rate: 0.1737%
Nominal ANNUAL PERCENTAGE RATE: 9.84%
Variable Rate Index & Margin: Prime Rate + 5.24%

Advances:
Daily Periodic Rate: 0.1737%
Nominal ANNUAL PERCENTAGE RATE: 18.84%
Variable Rate Index & Margin: Prime Rate + 11.99%

Advances Preferred rate not lower than 19.99% APR
(daily periodic rate .16477%)

Non-Preferred:
Purchases, Balance Transfers and Advances:
Daily Periodic Rate: 0.1737%
Nominal ANNUAL PERCENTAGE RATE: 22.92%
Variable Rate Index & Margin: Prime Rate + 14.99%
Non-Preferred rate not lower than 22.99% APR (daily periodic rate .06238%)

Minimum Purchases FINANCE CHARGE: .5%
Transaction Fees FINANCE CHARGE:
3% per Advance (\$5 minimum)
\$50 per Balance Transfer

Other Fees and Charges:
Late Payment Fee: Previous Balance up to \$150.00 \$15
\$150.01 up to \$1,200.00 \$29
\$1,200.01 or greater \$35
Non-Preferred rate in effect
(Late fees based on Previous Balance on statement that shows late fee)

Overlimit Fee: \$29
Returned Payment Fee: \$29
Declined Check Fee: \$29
Stop Payment Fee: \$29
Phone Payment Fee: \$12
Card Replacement Fee: \$10
Copy Fee: 5 per copy; \$10 per original sales slip

Foreign Currency Transaction Fee: 2% of the converted amount
Note: The Annual Fee (if any) will remain the same as under your existing terms.

*Estimated rate as of last business day of March, 2002

*Prime Rate (the "Index") is the highest prime rate published in the "Money Rates" table of *The Wall Street Journal* on the last business day of each calendar month ("Determination Date"). Changes in the index will be effective from the first day of the billing cycle that closes in the calendar month following the Determination Date.

Any interest rates or fees in the Pricing Schedule that are the same as under your existing terms are incorporated by reference into the Pricing Schedule.

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American Arbitration Association, 335 Madison Avenue, Floor 10,
New York, NY 10017-4605, Web site: www.adr.org 800-778-7873;
or

National Arbitration Forum, P.O. Box 50191, Minneapolis, MN
55405, Web site: www.arbitration-forum.com,
800-474-2371

Procedures and law applicable in arbitration. A single, neutral arbitrator will resolve Claims. The arbitrator will either be a lawyer with at least ten years experience or a retired or former judge. The arbitration will be conducted under the applicable procedures and rules of the arbitration administrator that are in effect on the date the arbitration is filed unless those procedures and rules are inconsistent with this Arbitration Agreement, in which case this Agreement will prevail. These procedures and rules may limit the amount of discovery available to you or us. The arbitrator will apply applicable substantive law consistent with the FAA and applicable statutes of limitations, and will honor claims of privilege recognized at law. You may choose to have a hearing and be represented by counsel. The arbitrator will take reasonable steps to protect customer Account information and other confidential information, including the use of protective orders to prohibit disclosure outside the arbitration. If requested to do so by you or us, the arbitrator will have the power to award to a party any damages or other relief provided for under applicable law, and will not have the power to award relief to, against, or for the benefit of any person who is not a party to the proceeding. If the law authorizes such relief, the arbitrator may award punitive damages or attorney fees. The arbitrator will make any award in writing but need not provide a statement of reasons unless requested by a party. Upon a request by you or us, the arbitrator will provide a brief statement of the reasons for the award.

Costs. We will reimburse you for the initial arbitration filing fee paid by you up to the amount of \$500 upon receipt of proof of payment. Additionally, if there is a hearing, we will pay any fees of the arbitrator and arbitration administrator for the first two days of that hearing. The payment of any such hearing fees by us will be made directly to the arbitration administrator selected by you or us pursuant to this Arbitration Agreement. All other fees will be allocated in keeping with the rules of the arbitration administrator and applicable law. However, we will advance or reimburse filing fees and other fees if the arbitration administrator or arbitrator determines there is good reason for requiring us to do so or you ask us and we determine there is good cause for doing so. Each party will bear the expenses of the fees and costs of that party's attorneys, experts, witnesses, documents and other expenses, regardless of which party prevails, for arbitration and any appeal (as permitted below), except that the arbitrator shall apply any applicable law in determining whether a party should recover any or all fees and costs from another party.

Enforcement, finality, appeals. Failure or any delay in enforcing this Arbitration Agreement at any time, or in connection with any particular Claims, will not constitute a waiver of any rights to require arbitration at a later time or in connection with any other Claims. Any decision rendered in such arbitration proceeding will be final and binding on the parties, unless a party appeals in writing to the arbitration organization within 30 days of issuance of the award. The appeal must request a new arbitration before a panel of three neutral arbitrators designated by the same arbitration organization. The panel will reconsider all factual and legal issues anew, follow the same rules that apply to a proceeding using a single arbitrator, and make decisions based on the vote of the majority. Each party will bear their own fees, costs and expenses for any appeal, but a party may recover any or all fees, costs and expenses from another party, if the majority of the panel of arbitrators, applying applicable law, so determines. An award in arbitration will be enforceable as provided by the FAA or other applicable law by any court having jurisdiction. Severability, survival. This Arbitration Agreement shall survive: (i) termination or changes in the Cardmember Agreement, the Account and the relationship between you and us concerning the Account, such as the closing of a new account number or the transferring of the balance in the Account to another account; (ii) the bankruptcy of any party or any similar proceeding initiated by you or on your behalf; and (iii) payment of the debt in full by you or by a third party. If any portion of this Arbitration Agreement is deemed invalid or unenforceable, the remaining portions shall nevertheless remain in force.

3. **DEFAULT RATES:** If your agreement has a section titled either "Default Rate" or "Preferred Customer Pricing Eligibility", then the following applies to your account. In that section, if not so already, we are removing the provision that states that the default rate or "non-preferred" rate makes take effect if you fail to make a payment when due to another creditor other than us or one of our related companies. This change does not apply if your account does not have a default or "non-preferred" rate.

IMPORTANT NOTICE FOR CREDIT CARD CUSTOMERS ABOUT CHANGES TO YOUR CARDMEMBER AGREEMENT— PLEASE READ AND RETAIN FOR YOUR RECORDS

Dear Cardmember:

As your credit card company, we value your business. It is important to us that we provide you with timely information regarding your credit card account.

Periodically, we may change various terms and conditions associated with your account. We share this information with you in the form of a Change in Terms disclosure. The Change in Terms disclosure below advises of upcoming changes that will be effective as of the first day of your billing cycle that includes February 1, 2006, except for the Minimum Payment section which will be effective as early as the first day of your billing cycle that includes January 1, 2006. These changes apply to all of your accounts with us, as applicable. We hope that you take the time to review this information carefully. Please keep this notice with your Cardmember Agreement ("agreement") for future reference.

Thank you for the opportunity to serve your credit needs. We look forward to serving those needs in the future.

SUMMARY OF CHANGES:

The changes to your agreement will take effect as of the first day of your billing cycle that includes February 1, 2006, except for the Minimum Payment section which will take effect as early as the first day of your billing cycle that includes January 1, 2006. We have summarized below some of these changes. For complete details about all changes, please read the entire amendment. The terms described in this notice that are already in effect on your account will continue to apply. Note that some terms in your agreement may appear with initial capital letters or all lower case letters. Such terms have the same meaning. For example, "Account" means the same as "account."

1. Minimum Payment (if not so already)

The minimum payment calculation will be revised to permit the addition of certain fees and finance charges as part of the minimum payment.

2. Arbitration (if not so already)

The arbitration agreement section provides that arbitration is at the choice of either party, permits the choice of two arbitrator administrators, provides for the advancement by us of certain costs to file an arbitration, permits a right of appeal to either party and contains other differences from your existing arbitration terms. Please review the entire arbitration agreement section to fully understand the differences.

3. Default Rate/Non-Preferred Rate (if not so already)

The default rate section or "preferred customer pricing eligibility" section will be revised so that the default rate or "non-preferred" rate will not apply if you fail to make a payment when due to another creditor other than us or one of our related companies.

If you have questions about these changes, you can call us at 1-800-778-7873 or on the back of your card.

This notice informs you of changes to your agreement.
Please keep it with your original Cardmember Agreement.

ADV2550

EFFECTIVE DATE/NOT-Acceptance INSTRUCTIONS FOR THE ABOVE CHANGES:

The changes summarized above will be effective as of the first day of your billing cycle that includes February 1, 2006, except for the Minimum Payment section that will be effective as early as the first day of your billing cycle that includes January 1, 2006. The new terms will apply to current and future balances on your account. You have the right to reject the new terms stated in this Notice. If you wish to reject these terms, you must notify us in writing by December 22, 2005, that you wish to reject them. If you reject these terms, your account will be closed to further use (if it is not already closed). Please include your name, address and account number on the correspondence and mail it to: Cardmember Service, P.O. Box 15088, Wilmington, DE 19850-5088. If you give us notice that you wish to reject these terms, you may not make any more charges to your account. You will, however, be entitled to pay off any outstanding balances on your account in accordance with your applicable account terms. Even if you send us the notice, if you use your Card or account on or after December 22, 2005, you will be deemed to have accepted the new terms and those terms will be applied to you as if you had not sent us any notice. (If you send us the notice, please make alternate arrangements to pay any charges you have previously authorized to be made to this account, such as recurring charges.)

AMENDMENTS TO THE AGREEMENT:

In order to implement the above-described change in terms, the following changes, as applicable, will be made to your agreement:

- 1. MINIMUM PAYMENT.** If not so already, the following replaces the section entitled "Minimum Payment":
Minimum Payment: You agree to pay at least the minimum payment due, as shown on your billing statement, so that we receive it by the date and time payment is due. You may pay more than the minimum payment due and may pay the full amount you owe us at any time. If you have a balance that is subject to finance charges, the sooner you pay us, the less you will pay in finance charges because finance charges accrue on your balance each day.
Your billing statement shows your beginning balance and your ending balance (the "New Balance" on your billing statement). If the New Balance is \$10.00 or less, your minimum payment due will be the New Balance. Otherwise, it will be the largest of the following: \$10.00; 2% of the New Balance; or the sum of 1% of the New Balance, total billed periodic rate finance charges, and any billed late fee and assessment fee. As part of the minimum payment due, we also add any amount past due and any amount over your credit line.
Note: If your account has no pre-set spending limit (such as a Visa Signature Card or World MasterCard account), then the last two sentences in the second paragraph above are as follows: Otherwise, it will be the largest of the following: \$10.00; 2% of the New Balance; or the sum of 1% of the New Balance, total billed periodic rate finance charges, and any billed late fee. As part of the minimum payment due, we also add any amount past due and any amount over your credit access fee.

2. ARBITRATION. If not so already, the following replaces the section entitled "ARBITRATION" or "ARBITRATION AGREEMENT":

ARBITRATION AGREEMENT: PLEASE READ THIS AGREEMENT CAREFULLY. IT PROVIDES THAT ANY DISPUTE MAY BE RESOLVED BY BINDING ARBITRATION. ARBITRATION REPLACES THE RIGHT TO GO TO COURT. YOU WILL NOT BE ABLE TO BRING A CLASS ACTION OR OTHER REPRESENTATIVE ACTION IN COURT SUCH AS THAT IN THE FORM OF A PRIVATE ATTORNEY GENERAL ACTION, NOR WILL YOU BE ABLE TO BRING ANY CLAIM IN ARBITRATION AS A CLASS ACTION OR OTHER REPRESENTATIVE ACTION. YOU WILL NOT BE ABLE TO BE PART OF ANY CLASS ACTION OR OTHER REPRESENTATIVE ACTION BROUGHT BY ANYONE ELSE, OR BE REPRESENTED IN A CLASS ACTION OR OTHER REPRESENTATIVE ACTION. IN THE ABSENCE OF THIS ARBITRATION AGREEMENT, YOU AND WE MAY OTHERWISE HAVE HAD A RIGHT OR OPPORTUNITY TO BRING CLAIMS IN A COURT, BEFORE A JUDGE OR JURY, AND/OR TO PARTICIPATE OR BE REPRESENTED IN A CASE FILED IN COURT BY OTHERS INCLUDING CLASS ACTIONS AND OTHER REPRESENTATIVE ACTIONS. OTHER RIGHTS THAT YOU WOULD HAVE IF YOU WENT TO A COURT, SUCH AS DISCOVERY OR THE RIGHT TO APPEAL THE DECISION MAY BE MORE LIMITED, EXCEPT AS OTHERWISE PROVIDED BELOW. THOSE RIGHTS ARE WAIVED. Binding Arbitration. This Arbitration Agreement is made pursuant to a transaction involving interstate commerce, and shall be governed by and be enforceable under the Federal Arbitration Act (the "FAA"), 9 U.S.C. §1-15 as it may be amended. This Arbitration Agreement sets forth the circumstances and procedures under which claims (as defined below) may be resolved by arbitration instead of being litigated in court.

Parties Covered. For the purposes of this Arbitration Agreement, "we," "us," and "our" also includes our parent, subsidiaries, affiliates, licensees, predecessors, successors, assigns, any purchaser of your Account, and all of their officers, directors, employees, agents, and assigns or any and all of them. Additionally, "we," "us," and "our" shall include any third party providing benefits, services, or products in connection with the Account (including but not limited to credit bureaus, merchants that accept any credit device issued under the Account, rewards programs and enrollment services, credit insurance companies, debt collectors, and all of their officers, directors, employees, agents and representatives) if, and only if, such a third party is named by you as a co-defendant in any claim you assert against us.

Claims Covered. Either you or we may, without the other's consent, elect mandatory binding arbitration of any claim, dispute or controversy by raising you or us against the other or against the employees, parents, subsidiaries, affiliates, beneficiaries, agents or assigns of the other, arising from or relating in any way to the Cardmember Agreement, any prior Cardmember Agreement, your credit card Account or the advertising, application or approval of your Account ("Claim"). This Arbitration Agreement governs all Claims, whether such Claims are based on law, equity, contract, regulation, ordinance, tort, common law, constitutional provision, or any legal

theory of law such as respondent superior, or any other legal or equitable ground and whether such Claims seek as remedies money damages, penalties, injunctions, or declaratory or equitable relief. Claims subject to this Arbitration Agreement include Claims regarding the applicability of this Arbitration Agreement or the validity of the entire Cardmember Agreement or any prior Cardmember Agreement. This Arbitration Agreement includes Claims that arise in the past, or arise in the present or the future. As used in this Arbitration Agreement, the term Claim is to be given the broadest possible meaning.

Claims subject to arbitration include Claims that are made as counter-claims, cross claims, third party claims, interpleaders or otherwise, and a party who initiates a proceeding in court may elect arbitration with respect to any such Claims advanced in the lawsuit by any party or parties.

As an exception to this Arbitration Agreement, you retain the right to pursue in a small claims court any Claim that is within that court's jurisdiction and proceeds on an individual basis. If a party elects to arbitrate a Claim, the arbitration will be conducted as an individual action. Neither you nor we agree to any arbitration on a class or representative basis, and the arbitrator shall have no authority to proceed on such basis. This means that even if a class action lawsuit or other representative action, such as that in the form of a private attorney general action, is filed, any Claim between us related to the issues raised in such lawsuits will be subject to an individual arbitration claim if either you or we so elect.

No arbitration will be conducted with any other arbitration proceeding without the consent of all parties. The only Claims that may be joined in an individual action under this Arbitration Agreement are (1) those brought by us against you and any co-applicant, joint cardmember, or authorized user of your Account, or your heirs or your trustee in bankruptcy or (2) those brought by you and any co-applicant, joint cardmember, or authorized user of your Account, or your heirs or your trustee in bankruptcy against us.

Selection of Arbitration. The party filing a Claim in arbitration must choose one of the following two arbitration administrators: American Arbitration Association or National Arbitration Forum. These administrators are independent from us. The administrator does not conduct the arbitration. Arbitration is conducted under the rules of the selected arbitration administrator by an impartial third party chosen in accordance with the rules of the selected arbitration administrator and as may be provided in this Arbitration Agreement.

Any arbitration hearing that you attend shall be held at a place chosen by the arbitrator or arbitration administrator within the federal judicial district in which you reside at the time the Claim is filed, or at some other place to which you and we agree in writing. You may obtain copies of the current rules of each of the arbitration administrators, information about arbitration and arbitration fees, and instructions for initiating arbitration by contacting the arbitration administrators as follows:

IN THE COURT OF COMMON PLEAS OF CLEARFIELD COUNTY, PENNSYLVANIA

DOCKET # 103337
NO: 07-1712-CD
SERVICE # 1 OF 1
COMPLAINT

PLAINTIFF: CACH, LLC
vs.
DEFENDANT: TRISTA OTT

SHERIFF RETURN

NOW, November 01, 2007 AT 11:00 AM SERVED THE WITHIN COMPLAINT ON TRISTA OTT DEFENDANT AT RESIDENCE 225 S. 2ND ST., APT 1, CLEARFIELD, CLEARFIELD COUNTY, PENNSYLVANIA, BY HANDING TO TRISTA OTT, DEFENDANT A TRUE AND ATTESTED COPY OF THE ORIGINAL COMPLAINT AND MADE KNOWN THE CONTENTS THEREOF.

SERVED BY: HUNTER / DEHAVEN

FILED

0/3:30cm
FEB 11 2008

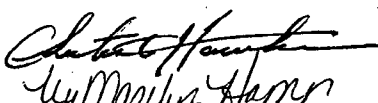
William A. Shaw
Prothonotary/Clerk of Courts

PURPOSE	VENDOR	CHECK #	AMOUNT
SURCHARGE	HARRISON	4411	10.00
SHERIFF HAWKINS	HARRISON	4411	20.00

Sworn to Before Me This

_____ Day of _____ 2008

So Answers,


Chester A. Hawkins
Sheriff

Harrison Ross Byck, Esq., P.C.
Attorney I.D. No. 61511
229 Plaza Blvd., Suite 112
Morrisville, PA 19067
1-888-275-6399// (215) 428-0666

CACH, LLC	)	COURT OF COMMON PLEAS
	)	CLEARFIELD COUNTY
Plaintiff(s),	)	
	)	NO: 07 - 1712 - CD
vs.	)	
	)	
TRISTA OTT	)	
	)	PRAECIPE TO ENTER
Defendant(s).	)	JUDGMENT BY DEFAULT
	)	

TO THE PROTHONOTARY:

Please enter a Default Judgment in favor of plaintiff, **CACH, LLC**, and against the defendant(s), **TRISTA OTT**, for failure to answer or otherwise respond to the Complaint in Civil Action.

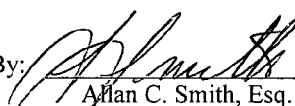
The Complaint was served upon the defendant(s) on **November 1, 2007**. A copy of the proof of service is attached hereto as Exhibit "A".

A copy of the Notice of Intention to take Default mailed to defendant(s) **TRISTA OTT** by regular United States mail, postage paid, on **February 13, 2008**, is attached hereto as Exhibit "B".

Assess damages in the amount of **\$ 3177.88** as follows: [a] **\$ 1988.70** principal being sought in the Complaint; [b] **\$ 774.18** interest being sought in the Complaint; [c] reasonable attorney's fees of **\$ 300.00**, or **\$ 150.00** per hour, [d] and Court Costs of **\$ 85.00**, [e] and Costs of Service of **\$ 30.00**.

Date: **March 4, 2008**

By:


Allan C. Smith, Esq.
Attorney I.D. No. 204756

FILED Atty pd. 20.00
m/d: 3/10/08
MAR 17 2008
cc Notice to Def.

William A. Shaw
Prothonotary/Clerk of Courts
2cc Statement to Atty

GP

IN THE COURT OF COMMON PLEAS OF CLEARFIELD COUNTY, PENNSYLVANIA

DOCKET # 103337
NO: 07-1712-CD
SERVICE # 1 OF 1
COMPLAINT

COPY

PLAINTIFF: CACH, LLC
vs.
DEFENDANT: TRISTA OTT

SHERIFF RETURN

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SERVED BY: HUNTER / DEHAVEN

PURPOSE	VENDOR	CHECK #	AMOUNT
SURCHARGE	HARRISON	4411	10.00
SHERIFF HAWKINS	HARRISON	4411	20.00

Sworn to Before Me This

_____ Day of _____ 2008

So Answers,



Chester A. Hawkins
Sheriff

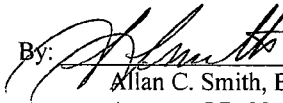
Harrison Ross Byck, Esq., P.C.
Attorney I.D. 61511
229 Plaza Blvd., Suite 112
Morrisville, PA 19067
1-888-275-6399// (215) 428-0666
Attorney for Plaintiff

CACH, LLC	)	COURT OF COMMON PLEAS
	)	CLEARFIELD COUNTY
Plaintiff,	)	
	)	NO: 07 - 1712 - CD
vs.	)	
	)	
TRISTA OTT	)	
	)	
Defendant(s).	)	

CERTIFICATE OF SERVICE OF
NOTICE OF INTENT TO FILE
PRAECIPE TO ENTER JUDGMENT BY DEFAULT

I, Allan C. Smith, Esq., of full age, certify that I mailed a copy of the annexed NOTICE OF INTENT TO FILE PRAECIPE TO ENTER JUDGMENT BY DEFAULT upon defendant(s) **TRISTA OTT** by United States mail, postage prepaid and certified mail, on **February 13, 2008** at his/her last address of **225 S. 2ND STREET, APARTMENT # 1, CLEARFIELD, PA 16830**.

Date: **March 4, 2008**

By: 
Allan C. Smith, Esq.
Attorney I.D. No. 204756

Harrison R. Byck, Esq., P.C.
Attorney I.D. No. 61511
229 Plaza Blvd., Suite 112
Morrisville, PA 19067
1-888-275-6399 // (215) 428-0666

Attorney for Plaintiff

CACH, LLC	)	COURT OF COMMON PLEAS
	)	CLEARFIELD COUNTY
Plaintiff,	)	
	)	
	)	
TRISTA OTT	)	NO. 07 - 1712 - CD
	)	
	)	NOTICE OF INTENT TO
	)	FILE PRAECIPE TO ENTER
Defendant(s).	)	JUDGMENT BY DEFAULT
	)	

TO: **TRISTA OTT**
225 S. 2ND STREET
APARTMENT # 1
CLEARFIELD, PA 16830

IMPORTANT NOTICE

YOU ARE IN DEFAULT BECAUSE YOU HAVE FAILED TO ENTER A WRITTEN APPEARANCE PERSONALLY OR BY ATTORNEY AND FILE IN WRITING WITH THE COURT YOUR DEFENSES TO THE CLAIMS SET FORTH AGAINST YOU. UNLESS YOU ACT WITHIN TEN (10) DAYS FROM THE DATE OF THIS NOTICE, A JUDGMENT MAY BE ENTERED AGAINST YOU WITHOUT A HEARING AND YOU MAY LOSE YOUR PROPERTY OR OTHER IMPORTANT RIGHTS.

YOU SHOULD TAKE THIS NOTICE TO A LAWYER AT ONCE. IF YOU DO NOT HAVE A LAWYER OR CAN NOT AFFORD ONE, GO TO OR TELEPHONE THE OFFICE SET FORTH BELOW TO FIND OUT WHERE YOU CAN GET LEGAL HELP.

Lawyer Referral Service
Pennsylvania Lawyer Referral Service
Clearfield County Courthouse
Clearfield, PA 16830
(814) 765-2641, ext. 51
(800) 692-7375

Dated: **February 13, 2008**

Harrison Ross Byck, Esq., P.C.
Attorney I.D. No. 61511
229 Plaza Blvd.
Suite 112
Morrisville, PA 19067
1-888-275-6399 // (215) 428-0666
Attorney for Plaintiff

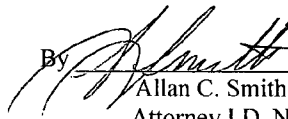
CACH, LLC	)	COURT OF COMMON PLEAS
	)	CLEARFIELD COUNTY
Plaintiff,	)	
	)	NO: 07 - 1712 - CD
vs.	)	
	)	
TRISTA OTT	)	
	)	
Defendant(s).	)	

CERTIFICATION OF NON-MILITARY SERVICE

I, Allan C. Smith, ESQ. of full age, certifies as follows:

1. I am the plaintiff's attorney herein, and have sufficient knowledge of the facts and am fully authorized to make this Certification;
2. My information is that the defendant is **TRISTA OTT**.
3. Our latest information is that the defendant is employed at **UNKNOWN**.
4. To the best of my information and belief, the Defendant is not a member of the military services of the United States of its allies or otherwise within the provisions of the Soldiers' and Sailors' Relief Act of 1940, as amended, and as stated in the attached Department of Defense Manpower Data Center reports.
5. This certification is taken subject to the penalties of 18 PaCSA 4904 relating to unsworn falsification to authorities.

Date: **March 4, 2008**

By 
Allan C. Smith, Esq.
Attorney I.D. No. 204756

Department of Defense Manpower Data Center

MAR-03-2008 16:20:03



Military Status Report
Pursuant to the Servicemembers Civil Relief Act

◀ Last Name	First/Middle	Begin Date	Active Duty Status	Service/Agency
OTT	TRISTA	Based on the information you have furnished, the DMDC does not possess any information indicating that the individual is currently on active duty.		

Upon searching the information data banks of the Department of Defense Manpower Data Center, based on the information that you provided, the above is the current status of the individual as to all branches of the Military.

Mary M. Snavely-Dixon

Mary M. Snavely-Dixon, Director
Department of Defense - Manpower Data Center
1600 Wilson Blvd., Suite 400
Arlington, VA 22209-2593

The Defense Manpower Data Center (DMDC) is an organization of the Department of Defense that maintains the Defense Enrollment and Eligibility Reporting System (DEERS) database which is the official source of data on eligibility for military medical care and other eligibility systems.

The Department of Defense strongly supports the enforcement of the Servicemembers Civil Relief Act [50 USCS Appx. §§ 501 et seq] (SCRA) (formerly the Soldiers' and Sailors' Civil Relief Act of 1940). DMDC has issued hundreds of thousands of "does not possess any information indicating that the individual is currently on active duty" responses, and has experienced a small error rate. In the event the individual referenced above, or any family member, friend, or representative asserts in any manner that the individual is on active duty, or is otherwise entitled to the protections of the SCRA, you are strongly encouraged to obtain further verification of the person's active duty status by contacting that person's Military Service via the "defenseink.mil" URL provided below. If you have evidence the person is on active-duty and you fail to obtain this additional Military Service verification, provisions of the SCRA may be invoked against you.

If you obtain further information about the person (e.g., an SSN, improved accuracy of DOB, a middle name), you can submit your request again at this Web site and we will provide a new certificate for that query.

This response reflects current active duty status only. For historical information, please contact the Military Service SCRA points-of-contact.

See: <http://www.defenselink.mil/faq/pis/PC09SLDR.html>

WARNING: This certificate was provided based on a name and Social Security number (SSN) provided by the requester. Providing an erroneous name or SSN will cause an erroneous certificate to be provided.

Report ID: **CGJJEHGJZQ**

Harrison Ross Byck, Esq., P.C.
Attorney I.D. 61511
229 Plaza Blvd.
Suite 112
Morrisville, PA 19067
1-888-275-6399 // (215) 428-0666
Attorney for Plaintiff

COPY

CACH, LLC	)	COURT OF COMMON PLEAS
	)	CLEARFIELD COUNTY
Plaintiff,	)	
	)	NO: 07 - 1712 - CD
vs.	)	
	)	
TRISTA OTT	)	
	)	
Defendant(s).	)	

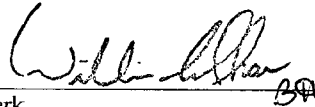
To: **TRISTA OTT**
225 S. 2ND STREET
APARTMENT # 1
CLEARFIELD, PA 16830

NOTICE

Pursuant to Rule 236 of the Supreme Court of Pennsylvania, you are hereby notified that a Judgment has been entered against you in the above proceeding as indicated below:

By:

Clerk

 3/17/08

<u>X</u>	Judgment by Default
—	Money Judgment
—	Judgment in Replevin
—	Judgment for Possession
—	Judgment on Award of Arbitration
—	Judgment on Verdict
—	Judgment on Court Verdict

If you have any questions concerning the above, please contact:

ATTORNEY: HARRISON ROSS BYCK, Esquire at 215-428-0666 or 1-888-275-6399

COPY

IN THE COURT OF COMMON PLEAS OF CLEARFIELD COUNTY,
PENNSYLVANIA
STATEMENT OF JUDGMENT

CACH, LLC
Plaintiff(s)

No.: 2007-01712-CD

Real Debt: \$3,177.88

Atty's Comm: \$

Vs.

Costs: \$

Int. From: \$

Trista Ott
Defendant(s)

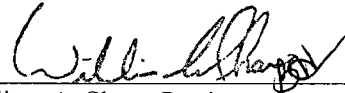
Entry: \$20.00

Instrument: Default Judgment

Date of Entry: March 17, 2008

Expires: March 17, 2013

Certified from the record this 17th day of March, 2008



William A. Shaw, Prothonotary

SIGN BELOW FOR SATISFACTION

Received on _____, _____, of defendant full satisfaction of this Judgment,
Debt, Interest and Costs and Prothonotary is authorized to enter Satisfaction on the same.

Plaintiff/Attorney