

08-541-CD

Chase Bank vs Nichole Rutter

IN THE COURT OF COMMON PLEAS OF CLEARFIELD COUNTY, PENNSYLVANIA
CIVIL DIVISION

CHASE BANK USA, N.A.

Plaintiff

vs.

NICHOLE E RUTTER

Defendant

No: 08-541-CD

COMPLAINT IN CIVIL ACTION

FILED ON BEHALF OF
Plaintiff

COUNSEL OF RECORD OF
THIS PARTY:

James C. Warmbrodt, 42524
WELTMAN, WEINBERG & REIS CO., L.P.A.
436 Seventh Avenue, Suite 1400
Pittsburgh, PA 15219
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FILED Atty Pd: 95.00
3/17/13 SA
MAR 20 2013 ICC Sheriff
William A. Shaw
Prothonotary/Clerk of Courts

IN THE COURT OF COMMON PLEAS OF CLEARFIELD COUNTY, PENNSYLVANIA
CIVIL DIVISION

CHASE BANK USA, N.A.

Plaintiff

vs.

Civil Action No

NICHOLE E RUTTER

Defendant

COMPLAINT AND NOTICE TO DEFEND

You have been sued in court. If you wish to defend against the claims set forth in the following pages, you must take action within twenty (20) days after this complaint and notice are served, by entering a written appearance personally or by an attorney and filing in writing with the court your defenses or objections to the claims set forth against you. You are warned that if you fail to do so the case may proceed without you and a judgment may be entered against you by the court without further notice for any money claimed in the complaint or for any other claim or relief requested by the plaintiff. You may lose money or property or other rights important to you.

YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE. IF YOU DO NOT HAVE A LAWYER OR CANNOT AFFORD ONE, GO TO OR TELEPHONE THE OFFICE SET FORTH BELOW TO FIND OUT WHERE YOU CAN GET LEGAL HELP.

IF YOU CANNOT AFFORD TO HIRE A LAWYER, THIS OFFICE MAY BE ABLE TO PROVIDE YOU WITH INFORMATION ABOUT AGENCIES THAT MAY OFFER LEGAL SERVICES TO ELIGIBLE PERSONS AT A REDUCED FEE OR NO FEE.

COURT ADMINISTRATOR
CLEARFIELD COUNTY COURTHOUSE
230 EAST MARKET ST., SUITE 228
CLEARFIELD, PA 16830
(814) 765-2641, ext 1300-1301

COMPLAINT

1. Plaintiff, CHASE BANK USA, N.A. is a corporation with offices at 3700 WISEMAN BLVD. SAN ANTONIO , TX 78251 .

2. Defendant , is adult individual(s) residing at the address listed below:

NICHOLE E RUTTER
290 RUTTER DR
COALPORT, PA 16627

3. Defendant applied for and received a credit card issued by Plaintiff bearing the account number XXXXXXXXXXXXXXXX8212 .

4. Defendant made use of said credit card and has a current balance due of \$12765.41 .

5. Defendant is in default of the terms of the Cardholder Agreement having not made monthly payments to Plaintiff thereby rendering the entire balance immediately due and payable.

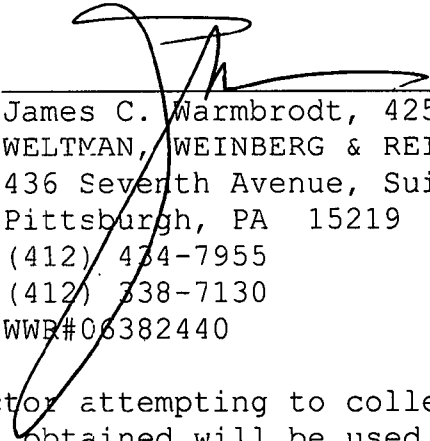
6. Plaintiff avers that the Cardholder Agreement between the parties provides that Defendant will pay Plaintiff's attorneys' fees.

7. Plaintiff avers that such attorneys' fees will amount to \$300.00 .

8. Plaintiff is entitled to interest at the statutory rate of 6.00% per annum from March 17, 2008.

9. Although repeatedly requested to do so by Plaintiff, Defendant has willingly failed and/or refused to pay the principal balance, and accrued interest or any part thereof to Plaintiff.

WHEREFORE, the Plaintiff prays for judgment against Defendant, NICHOLE E RUTTER, individually, the amount of \$12765.41 with continuing interest thereon at the statutory rate of 6.00% per annum from March 17, 2008, plus attorneys' fees of \$300.00 and costs.



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WWB#06382440

This law firm is a debt collector attempting to collect this debt for our client and any information obtained will be used for that purpose.

Statement for account number: 5491 0416 6007 8212

New Balance \$12,512.42 Payment Due Date 10/27/07 Past Due Amount \$1,705.00 Minimum Payment \$3,482.42



Amount Enclosed \$

Make your check payable to Chase Card Services.
New address or e-mail? Print on back.

6382440

549104166007821200348242012512420000004

50078 BEX 2 27507 D
NICHOLE E RUTTER
290 RUTTER DR
COALPORT PA 16627-8966



CARDMEMBER SERVICE
PO BOX 15153
WILMINGTON DE 19886-5153



⑈5000 160 281 499 16600782123⑈



Opening/Closing Date: 09/03/07 - 10/02/07
Payment Due Date: 10/27/07
Minimum Payment Due: \$3,482.42

CUSTOMER SERVICE
In U.S. 1-800-945-2000
Español 1-888-448-3308
TDD 1-800-955-8060
Pay by phone 1-800-436-7958
Outside U.S. call collect
1-302-594-8200

MASTERCARD ACCOUNT SUMMARY Account Number: 5491 0416 6007 8212

Previous Balance	\$12,132.79	Total Credit Line	\$11,200
Purchases, Cash, Credits	+\$78.00	Available Credit	\$0
Finance Charges	+\$301.63	Cash Access Line	\$6,720
New Balance	\$12,512.42	Available for Cash	\$0

ACCOUNT INQUIRIES
P.O. Box 15298
Wilmington, DE 19850-5298

PAYMENT ADDRESS
P.O. Box 15153
Wilmington, DE 19886-5153

VISIT US AT:
www.chase.com/creditcards

You haven't made the required payments and your credit card account is 90 days past due. As a result, your credit bureau may be updated with a negative rating. Please send your payment immediately or call us at 1-800-955-8030 (collect 1-302-594-8200) today.

TRANSACTIONS

Trans Date	Reference Number	Merchant Name or Transaction Description	Amount Credit	Debit
09/27		LATE FEE		\$39.00
09/03		OVERLUMP FEE		39.00

FINANCE CHARGES

Category	Daily Periodic Rate	Corresp. APR	Average Daily Balance	Finance Charge Due To Periodic Rate	Transaction Fee	Accumulated Fin Charge	FINANCE CHARGES
Purchases	V .08216%	29.99%	\$9,702.32	\$239.15	\$0.00	\$0.00	\$239.15
Cash advances	V .08216%	29.99%	\$2,534.86	\$62.48	\$0.00	\$0.00	\$62.48
Convenience check	V .08216%	29.99%	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Balance transfer	V .08216%	29.99%	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total finance charges							\$301.63

Effective Annual Percentage Rate (APR): 29.99%

Please see Information About Your Account section for balance computation method, grace period, and other important information.

The Corresponding APR is the rate of interest you pay when you carry a balance on any transaction category.

The Effective APR represents your total finance charges - including transaction fees such as cash advance and balance transfer fees - expressed as a percentage.

EXHIBIT

This Statement is a Facsimile - Not an original

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000 N Z 02 07/10/02

Page 1 of 1

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MA MA 50079

27510000050005007901

ACCEPTANCE OF THIS AGREEMENT

ACCEPTANCE OF THIS AGREEMENT
This agreement governs your credit card account with us referenced on the card carrier containing the card for this account. Any use of your account is covered by this agreement. Please read the entire agreement and keep it for your records. You authorize us to pay for and charge your account for all transactions made on your account. You promise to pay us for all transactions made on your account, as well as any less or finance charges if this is a joint account, each of you, together and individually, is responsible for paying all amounts owed, even if the account is used by only one of you. Please sign the back of your credit card when you receive it. You will be bound by this agreement if you or anyone authorized by you use your account for any purpose, even if you don't sign your card. Whether you use your account or not, you will be bound by this agreement unless you cancel your account within 30 days after receiving your card and you have not used your account for any purpose. Throughout this agreement, the words "we," "us" and "our" mean Chase Bank USA, N.A. The words "you," "your" and "yours" mean all persons responsible for complying with this agreement, including the person who applied for the account and the person to whom we address billing statements, as well as any person who agrees to be liable on the account. The word "card" means one or more cards or other access devices, such as account numbers, that we have issued to permit you to obtain credit under this agreement.

USING YOUR ACCOUNT

USING YOUR ACCOUNT

Your account is a consumer account and should be used only for personal, family or household purposes. Unless we agree or his required by law, we will not be responsible for merchandise or services purchased or leased through use of your account. You promise to use your account only for valid and lawful transactions. For example, internet gambling may be illegal in some places. It is not our responsibility to make sure that you use your account only for permissible transactions, and you will remain responsible for paying for a transaction even if it is not permissible.

Types of Transactions

You may use your card to pay for goods or services; cash advances; checks or balance transfer checks as a payment method; and deposits to your checking or savings account.

Types of Transfection

- Types of Transactions**
- **Purchases:** You may use your card to pay for goods or services.
 - **Checks:** We may provide you cash advance checks or balance transfer checks as a way to use your account. We also refer to them in this agreement as a check or checks. You may use a check to pay for goods or services, to transfer balances to your account, or for other uses we allow. But you may not use these checks to transfer balances to this account from other accounts with us or any of our related companies. Only the person whose name is printed on the check may sign the check. Cash advance checks are treated as cash advances and balance transfer checks are treated as balance transfers except as noted in this agreement or any offer we make to you. We may treat checks that we call convenience checks as balance transfer checks. However, checks that we call convenience checks and that we indicated to you are subject to the terms for cash advances, may be treated as cash advances and assessed cash advance rates and fees.
 - **Balance Transfers:** You may transfer balances from other accounts or loans with other credit card issuers or other lenders to this account, or other balance transfers we allow. But you may not transfer balances to this account from other accounts with us or any of our related companies. If a portion of a requested balance transfer will exceed your available credit line, we may process a partial balance transfer up to your available credit line.
 - **Cash Advances:** You may use your card to get cash from automatic teller machines, or from financial institutions accepting the card, or to obtain travelers' checks, foreign currency, money orders, wire transfers or similar cash-like charges, or to obtain lottery tickets, casino gaming chips, race track wagers or for similar betting transactions. You may also use a third party service to make a payment on your behalf and bill the payment to this account.
 - **Overdraft Advances:** If you have an eligible checking account with one of our related banks, you may link this account to your checking account with our related bank to cover an overdraft on that checking account under the terms of this agreement and your checking account agreement.

Billing Cycle: In order to manage your account, we divide time into periods called "billing cycles". Each billing cycle is approximately one month in length. For each calendar month, your account will have a billing cycle that ends in that month. Your account will have a billing cycle ending in each calendar month whether or not there is a billing statement for that billing cycle.

your account will have a billing cycle ending in each calendar month whether or not you have a payment due for that billing cycle.

Authorized Users If you allow someone to use your authorized user card, you should think carefully before allowing anyone to use the account as you can be held responsible for the actions of anyone using the card. You should only authorize users that you know and trust. You will remain responsible for the use of your account and each card issued on your account. You will remain responsible for the use of this agreement. This includes your responsibility for the actions of anyone using the card. You will remain responsible for the use of this agreement. This includes your responsibility for the actions of anyone using the card.

You will remain responsible for the account according to the terms of this agreement until you pay all charges on your account made by an authorized user. You may request an additional card for use by an authorized user on your account. If you do so, this act will not be an authorized user's permission to use your account. It will be a separate account with its own terms and conditions and cards with a different

[illegible]

your account number. You should not give out your account number as a means of access to your account from that authorized user. We may also refer to the Credit Line. Your credit line appears on your billing statements. We may also refer to the credit line as a credit limit or spending limit. Your billing statement also may show that only a portion of your credit line may be used for cash advances. Cash advances, including cash advance checks, are charged against the cash advance portion of your credit line, and all other transactions are charged against your credit line. You are responsible for keeping track of your account balance, including any fees and finance charges, and

making sure it remains below your credit line. If your account balance is over your credit line for any reason, we may charge you an overlimit fee as described in this agreement. We may, but are not required to, authorize charges that go over your credit line. You must pay any amount over your credit line, and you must pay us immediately if we ask you to. This agreement applies to any balance over your credit line, or the cash advance you request. You may increase, reduce, or cancel your credit line, or the cash advance you request, at any time. If you have asked us not to do so, we will not do so.

We may, without notice, pay any amount over your credit limit, and you must pay us back immediately.

This agreement applies to any balance over your credit limit, or the cash advance

At our discretion, we may increase, reduce, or cancel your credit limit, or the cash advance

portion of your credit limit, at any time. However, if you have asked us not to do so, we

will not increase your credit limit. A change to your credit limit will not affect your obligation

to pay us back.

International transactions include any transaction that you make outside the United States or its possessions.

portion of your credit limit. A change in your credit limit will not increase your credit line. A change in your credit limit to pay us.

International Transactions: International transactions include any transaction that you make in a foreign currency or that you make outside of the United States of America even if it is made in U.S. dollars. If you make a transaction in a foreign currency, Visa International or MasterCard International, Inc., will convert the transaction into U.S. dollars by using its respective currency conversion procedures. The exchange rate each entry uses to convert currency is a rate that it selects either from the range of rates available in the wholesale currency markets for the applicable processing date (which rate may vary from the rate the respective entity itself receives), or the government-mandated rate in effect on the applicable processing date. The rate in effect on the applicable processing date may differ from the rate on the date you used your card or account. We reserve the right to charge you an additional three percent (3%) of the U.S. dollar amount of any international transaction, whether that transaction was originally made in U.S. dollars or was made in another currency and converted to U.S. dollars by Visa or MasterCard. In either case, the 3% will be calculated on the U.S. dollar amount provided to us by that entity. The same process and charges may apply if any international transaction is reversed.

Decline: We may, but are not required to, decline a transaction

Noted to Authorize Transactions: We may, but are not required to, decline a transaction account for any of the following reasons:

- because of operational considerations,
- because your account is in default,
- if we suspect fraudulent or unlawful activity or,
- in our discretion for any other reason.

We are not responsible for any losses if a transaction on your account is declined for any reason, either by us or a third party, even if you have sufficient credit available.

We are not responsible for any loss or damage to your account or funds, either by us or a third party, even if you have registered your account with us. For online transactions, we may require that you register your account with an authorized system that we select. We will notify you if we want you to register. If you do not register, we may decline your online transactions.

Refused to Pay Checks: Each check you write is your request for funds. When you refuse to pay a check, you may be damaging your credit. We may reserve the right to refuse to pay a check for any reason, including but not limited to, insufficient funds, a check that is not properly payable, or a check that is not cashed within the time specified on the check.

including the following examples:

- including the following examples:
- We or one of our related companies is the payee on the check.
 - Your credit line or cash advance portion of your credit line has been exceeded, or would be exceeded if we paid the check.
 - The check is post-dated. If a post-dated check is paid, resulting in another check being returned or not paid, we are not responsible.
 - You have used the check after the date specified on it.
 - You are in default or would be if we paid the check.
- Lost or Stolen Cards, Checks or Account Numbers:** If any card, check, account number or other means to access your account is lost or stolen, or you think someone used or may use them without your permission, you must notify us at once by calling the Cardmember Service telephone number shown on your card or billing statement. Do not use your account after you notify us, even if your card, check, account number or other means to access your account is found or returned. We may terminate or suspend your account privileges when you notify us of any loss, theft or unauthorized use related to your account.
- Unauthorized Use:** We prohibit unauthorized use of your account from which you receive credit. We will not be responsible for any loss or theft of funds from such transactions, and you

You may be liable if there is unauthorized use of your account from which you receive credit privileges when you notify us of any loss, theft or damage to your card or account. You may be liable if there is unauthorized use of; over \$500.00 of such transactions, and you no benefit, but you will not be liable for more than \$500.00 of the loss, theft or will not be liable for any such transactions made after you notify us of the loss, theft or unauthorized use. However, you must identify for us the unauthorized charges from which we recovered no benefit.

We reserve the right to make a determination in writing to help us find out what happened.

We will not be able to return your money if you use it for unauthorized use. However, you must return it if you received no benefit. We may require you to provide us information in writing to help us find out what happened. We may also require you to comply with certain procedures in connection with our investigation.

PAYMENTS

PAYMENTS Your billing statement and accompanying envelope include instructions you must follow for making payments and sets forth the date and time by which you must make the payment.

Instructions: You must follow the instructions for making payments which we must receive the payment. You agree to pay us amounts you owe in U.S. dollars drawn on funds on deposit in a U.S. financial institution or the U.S. branch of a foreign financial institution using a payment method—credit card or automatic debit that will be processed or honored by your financial institution. Your total available credit may not be

financial institution or the U.S. branch of a foreign financial institution. We will not accept cash payments. Your total available credit may not be more than the limit of your credit card. We will not accept cash payments. Your total available credit may not be more than the limit of your credit card.

Any payment check or other form of payment which you send to us far less than the full amount due will be considered a partial payment and your policy will not be reinstated for up to 15 days after we receive your payment.

[illegible]

regarding such payments For example, if it is determined that any such payment is received at any other address, we may accept the payment only if any such payment is received at any other address. We may refuse to accept any such payment if we will still owe any remaining balance. We may refuse to accept any such payment that you make returning it to you, not cashing it or by destroying it. All other payments that you make returning it to you, not cashing it or by destroying it. All other payments that you make returning it to you, not cashing it or by destroying it.

We reserve the right to electronically collect your eligible payment checks, of first presentment and any representation from the bank account on which the check is drawn. Our receipt of your payment checks is your authorization for us to collect the money.

EXHIBIT

In addition, if you use a third party service to make a payment on your behalf and the service charges the payment to this account, we may charge a transaction fee for the payment.

These transactions will be categorized as the transaction date of the cash advance balance category as the transaction date of the cash advance balance. For a cash advance would be added to your cash advance balance. Transaction Fees for Balance Transfer: We may charge you a balance transfer fee in the amount stated in the Rates and Fees Table for each of the following transactions:

- balance transfer checks;
 - balance transfers.
- There are no finance charges. We add the fee to the balance for the related transaction. For example, a transaction

These transactions are categorized as of the transaction date of the balance transfer fee for a balance transfer would be added to your balance transfer balance

OTHER FEES AND CHARGES

We may charge the following fees:

Fees Table These fees will be added to the balance for purchases made in the billing cycle.

Annual Fee If your account has an annual membership fee, it will be billed on the date of the first billing cycle after the start of the membership.

Interest Charge If you have a credit limit, interest will be charged on the outstanding balance at the end of each billing cycle.

Returned Payment Fee If a payment is returned, we will charge a fee of \$35.

Overpayment Fee If you overpay, we will charge a fee of \$35.

Service Fee If you are a member of a service plan, we will charge a fee of \$35.

Other Fees We may charge other fees for services provided by third parties.

each year or in monthly installments (as stated in full) when billed. The annual membership fee is non-refundable unless you notify us that you wish to close your account within 30 days of the date we mail your billing statement on which the annual membership fee is charged and at the same time, you pay your outstanding balance in full. Your payment of the annual membership fee does not affect our right to close your account or limit your right to make transactions on your account. If your account is closed by you or us, we reserve the right to charge the annual membership fee until you pay your outstanding balance in full.

will continue to bill you for the amount of your account relationship in full and terminate your account relationship if you do not pay the Late Fee. If we do not receive at least the required minimum payment by the time it is due as shown on your billing statement for any billing cycle, we may charge the Late Fee. The Late Fee is based on a balance, which is the balance shown in the Rates and Fees Table. If the Late Fee is based on a balance, the balance shown in the Rates and Fees Table on the current month's statement will be the balance shown in the Rates and Fees Table on the previous month's statement. This balance is the same as the New Balance shown on the previous month's statement for which we did not receive at least the required minimum payment by the due date and time it was due.

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Return Payment For: If (a) payment is returned on an automatic debit or other electronic payment, we may charge a payment check because it is not signed or cannot be processed. We may charge a return payment fee.

Return Check For: (a) we stop payment on the check at your request, or (b) we refuse to pay a cash advance check.

Administrative Fees: If you request a copy of a billing statement or any special services record of your account or if you request two or more cards or any other services for these services, we will not charge you for copies of billing statements, sales drafts or similar documents that you request for a billing dispute you may assert against us under applicable law. We may charge, for any services listed above and other services we provide, a fee when we offer the service.

1885 from DMB to DMB
DEFAULT/COLLECTION

We may consider you to be in default if you fail to pay the minimum amount due by the date indicated on your bill.

- We do not receive interest on your billing statement.
- You exceed your credit line.
- You fail to comply with the terms of this agreement or any settlement with one of our related companies.
- We obtain information that causes us to believe that you may be unwilling or unable to pay your debts to us or to others on time.
- You file for bankruptcy.
- You become incapacitated or in the event of your death.
- You became insolvent or in default, we may close your account without notice. We also may require you to pay your account to a collection agency.

If we consider your account in arrears, we will charge you a late fee of \$10.00 and require you to pay your unpaid balance immediately. If you do not pay your balance and require you to pay your unpaid balance immediately, we will charge you a late fee of \$10.00 and require you to pay your unpaid balance immediately. If you do not pay your balance and require you to pay your unpaid balance immediately, we will charge you a late fee of \$10.00 and require you to pay your unpaid balance immediately.

To the extent permitted by law, if you are in default because you have not paid your account, we may sue you to collect the amount of your account. You will pay our collection costs, attorney's fees, court costs, and all other expenses we incur in collecting your account under this agreement.

CLOSING YOUR ACCOUNT

You may close your account at any time by notifying us in writing. We may close your account at any time or suspend your credit privileges at any time without prior notice except as required by applicable law. If we close your account, we will not be liable to you for any consequences resulting from closing your account. You and any authorized users must immediately notify us if you wish to access your account after your account, you and any authorized users must immediately notify us if you wish to access your account.

[illegible]

be required to pay the outstanding balance on your account according to the terms of this agreement. In addition, to the amount allowed by law, we may require you to pay the outstanding balance immediately or at any time after your account is closed.

PLEASE READ THIS AGREEMENT

PLEASE RECALL THAT YOU WILL NOT BE ABLE TO BRING A CLASS ACTION OR OTHER REPRESENTATIVE ACTION IN COURT SUCH AS THAT IN THE FORM OF A PRIVATE ATTORNEY GENERAL ACTION, NOR WILL YOU BE ABLE TO BRING ANY CLAIM IN AN ARBITRATION AS A CLASS ACTION OR OTHER REPRESENTATIVE ACTION. YOU WILL NOT BE ABLE TO BE PART OF ANY CLASS ACTION OR OTHER REPRESENTATIVE ACTION BROUGHT BY ANYONE ELSE, OR BE REPRESENTED IN A CLASS ACTION OR OTHER REPRESENTATIVE ACTION. IN THE ABSENCE OF THIS ARBITRATION AGREEMENT, YOU AND WE MAY OTHERWISE HAVE HAD A RIGHT OR OPPORTUNITY TO BRING CLAIMS IN A COURT, BEFORE A JUDGE OR JURY, AND/OR TO PARTICIPATE OR BE REPRESENTED IN A CASE FILED IN COURT BY OTHERS (INCLUDING CLASS ACTIONS AND OTHER REPRESENTATIVE ACTIONS). OTHER RIGHTS THAT YOU WOULD HAVE IF YOU WENT TO A COURT, SUCH AS DISCOVERY OR THE RIGHT TO APPEAL THE DECISION MAY BE MORE LIMITED, EXCEPT AS OTHERWISE PROVIDED BELOW. THOSE RIGHTS ARE WAIVED BY SIGNING THIS Arbitration Agreement. This Arbitration Agreement is made pursuant to a transaction involving interstate commerce, and shall be governed by and be enforceable under the Federal Arbitration Act, 9 U.S.C. § 1-16 as it may be amended (this Arbitration Agreement incorporates the substance and procedures under which claims (as defined below) may be brought in the event of being litigated in court.

Parties Covered. For the purposes of this Arbitration Agreement, we, us, our, ushers, partners, subsidiaries, affiliates, licensees, predecessors, successors, assigns, agents, employees, independent contractors, franchisees, joint venturers, and all other persons who are or may be involved in the operation of the business of the Account, includes our parent, subsidiaries, affiliates, licensees, predecessors, successors, assigns, agents, employees, independent contractors, franchisees, joint venturers, and all other persons who are or may be involved in the operation of the business of the Account, any purchaser of your Account, and all of their officers, directors, employees, agents, independent contractors, franchisees, joint venturers, and all other persons who are or may be involved in the operation of the business of the Account, and assigns or any and all of them. Additionally, "we," "us" and "our" shall include any third party providing benefits, services, or products in connection with the Account (including under but not limited to credit bureaus, merchants that accept any credit device issued under the Account, rewards programs and employment services), credit insurance companies, debt collectors, and all of their officers, directors, employees, agents and representative if, and only if, such a third party is named by you as a co-defendant in any Claim you assert against us.

[illegible]

Claims subject to arbitration include Claims that or more as stated below:

third party claims, interpleaders or otherwise, and a party who initiates a proceeding may elect arbitration with respect to any such Claims advanced in the lawsuit.

any party or parties to the Arbitration Agreement, you retain the right to pursue in a state or federal court any Claim not subject to arbitration by this Agreement, except as provided for in this

[illegible]

No arbitration will be subject to an individual arbitration clause contained in any contract or document. No arbitration will be consolidated with any other arbitration proceeding without the consent of all parties. The only Claims that may be joined in an individual action under this Arbitration Agreement are (1) those brought by us against you and any co-applicant, joint cardmember, or authorized user of your Account, or your heirs or your trustee in bankruptcy; or (2) those brought by you and any co-applicant, joint cardmember, or authorized user of your Account, or your heirs or your trustee in bankruptcy against us.

Choice of Arbitration. The party filing a Claim in arbitration must choose one of the following two arbitration administrators: American Arbitration Association or National Arbitration Forum. These administrators are independent from us. The administrator chosen will conduct the arbitration. Arbitration is conducted under the rules of the selected arbitration administrator by an impartial third party chosen in accordance with the rules of the selected arbitration administrator and as may be provided in this Arbitration Agreement. Any arbitration hearing that you attend shall be held at a place chosen by the arbitrator or arbitration administrator within the federal judicial district in which you reside at the time the Claim is filed, or at some other place to which you and we agree in writing. You may obtain copies of arbitration and arbitration fees, and instructions regarding arbitration information about arbitration and arbitration administrators as follows:

initiating arbitration by contacting the Arbitration Center for the Americas Arbitration Association, 335 Madison Avenue, Room 10, New York, NY 10017-4625. Web site: www.ad.org, 800-778-7873; or Notified Arbitration Forum, P.O. Box 50191, Minneapolis, MN 55405, Web site: www.arbitration-forum.com, 800-474-2371.

Procedures and law applicable in arbitration. A single, neutral arbitrator will decide the dispute. The arbitrator will either be a lawyer with at least ten years experience or a non-lawyer with at least ten years experience in the industry.

Upon a request by you or us, the arbitrator will determine the reasons for the award.

Costs. We will reimburse you for the initial arbitration filing fee paid by you up to the Costs. We will reimburse you receipt of proof of payment. Additionally, if there is a hearing, amount of \$500 upon receipt of proof of payment. Arbitration administrator for the first two we will pay any fees of the arbitrator and arbitration administrator for the first two days of that hearing. The payment of any such hearing fees by us will be made directly to the arbitration administrator selected by you or us pursuant to this Arbitration Agreement. All other fees will be allocated in keeping with the rules of the arbitration administrator, and applicable law. However, we will advance or reimburse filing fees and other fees if the arbitration administrator or arbitrator determines there is good reason for requiring us to do so or if you ask us and we determine there is good cause for doing so. Each party will bear the expense of the fees and costs of that party's attorneys, experts, witnesses, documents and any appeal expenses, regardless of which party prevails, for arbitration and any appeal (as permitted below), except that the arbitrator shall apply any applicable law in determining whether a party should recover any or all fees and costs from another party.

Enforcement, finality, appellate Failure or any delay in enforcing this Arbitration Agreement at any time, or in connection with any particular Claims, will not constitute a waiver of any rights to require arbitration at a later time or in connection with any other Claims. Any decision rendered in such arbitration proceeding will be final and binding on the parties, unless a party appeals in writing to the arbitration organization within 30 days of issuance of the award. The appeal must request a new arbitration before a panel of two neutral arbitrators designated by the same arbitration organization. The panel will reconsider all factual and legal issues de novo, follow the same rules that apply to the proceeding using a single arbitrator, and make decisions based on the vote of the majority. Each party will bear their own fees, costs and expenses for any appeal, but a party may recover any or all fees, costs and expenses from another party, if the majority of the panel of arbitrators, applying applicable law, so determines. An award in arbitration will be enforceable as provided by the law of the state in which any court having jurisdiction terminates or

law, so determined. An award in this arbitration shall survive: (i) termination or
 FAA or other applicable law by any court having jurisdiction; (ii) termination or
 Severability, survival. This Arbitration Agreement shall survive: (i) termination or
 changes in the Cardmember Agreement, the Account and the relationship between
 you and us concerning the Account, such as the issuing of a new account; (ii) the
 or the transferring of the balance in the Account to another party on your behalf;
 bankruptcy of any party or any similar proceeding initiated by you or on your behalf;
 and (iii) payment of the debt in full by you or by a third party. If any portion of this
 Arbitration Agreement is deemed invalid or unenforceable, the remaining portions
 shall nevertheless remain in force.

shall nevertheless remain in full force and effect. **CHANGES TO THIS AGREEMENT**

CHANGES TO THIS AGREEMENT
We can change this agreement at any time, regardless of whether you have agreed to your account, by adding, deleting, or modifying any provision. Our right to add, delete, or modify provisions includes financial terms, such as the APFs and fees, and other terms such as the nature, extent, and enforcement of the rights and obligations you or we may have relating to this agreement. Modifications, additions, or deletions are called "Changes" or a "Change". These Changes may be enforceable by law. These Changes may

We will notify you of any Change if required by applicable law. These changes will be effective with notice only, at the time stated in our notice. In accordance with applicable law. Unless we state otherwise, any Change will apply to the unpaid balance on your account and to new transactions.

The notice will describe any rights you may have with respect to any Change, and balances on your account and to new transactions. If you do not want to accept certain Changes we are making (if it is not already closed) and you will be obligated to pay your outstanding balance under the applicable terms of the agreement if you do not notify us in writing by the date stated in the notice, or if you will be notified to accept all Changes in the notice and to accept and confirm all terms of your agreement and all Changes in prior notices we have sent you regardless of whether you have access to your account.

CREDIT INFORMATION

CREDIT INFORMATION

We may periodically review your credit history by obtaining information from credit bureaus and others. We may send your account to credit bureaus, including TransUnion, Equifax and Experian.

We may report information about you and your account to credit bureaus and others.
We may report information about you and your account to creditors if you fail to pay us on time. If you request additional cards on your account, or if you request a new card, we may report account information in your name as well as in the names of other people who have accounts with us.

NOTICES/CHANGE OF PERSONAL INFORMATION

NOTICES/CHANGE OF PERSONAL INFORMATION
We will send cards, billing statements and other notices to you at the address shown in our files. If this is a joint account, we can send billing statements and notices to one joint account holder. Notice to one of you will be considered notice to all of you.

to any joint account holder. Notice to you and all of you will remain obligated on the account if you change your name, address, or home, cellular or business telephone number, or email address (if you elect to receive billing statements or other notices online), you must notify us immediately in writing at the address shown on your billing statement. We may, at our option, accept mailing address corrections from the United States Postal Service. We may contact you about your account, including any cellular telephone number you provide us.

TELEPHONE MONITORING AND RECORDING

TELEPHONE MONITORING AND RECORDING
We, and if applicable, our agents, may listen to and record your telephone calls with us. You agree that we, and if applicable, our agents, may do so, whether you or we initiate the telephone call.

INFORMATION SHARING

INFORMATION SHARING

You authorize us to share certain information about you and your account within our family of companies, and with others outside our family of companies including any family of companies, and with others outside our family of companies, as permitted by law. Our Privacy Policy, which is provided to you when you first receive on agreement and at least once each calendar year thereafter, describes our information sharing practices and the choices you have and directions you may give us about our sharing of information about you and your account with companies or individuals within and outside of our family of companies.

ORGANIZATIONS WANTING THE
BLINDS CARD MEMBERS

ILLINOIS CARDMEMBERS
Illinois law provides that we may not share information about you with companies or other organizations outside of our family of companies unless you authorize the disclosure or unless the disclosure falls under another exception in the law (such as sharing information to protect your transaction or in response to a subpoena). Your privacy agrees that, if you choose not to authorize us to share personal information we have about you (including information related to any of the products or services you may have with any of our companies) with companies or other organizations outside of our family of companies

ENTERING THIS AGREEMENT

ENFORCING THIS AGREEMENT
We can delay enforcing or not enforce any of our rights under this agreement without losing our right to enforce them in the future. If any of the terms of this agreement are found to be unenforceable, all other terms will remain in full force and effect.

ASSIGNMENT

ASSIGNMENT
We may assign your account, any amounts you owe us, or any of our rights and obligations under this agreement to a third party. The person to whom we make the assignment will be entitled to any of our rights that we assign to that person.

GOVERNING LAW

GOVERNING LAW
THE TERMS AND ENFORCEMENT OF THIS AGREEMENT AND YOUR ACCOUNT SHALL BE GOVERNED AND INTERPRETED IN ACCORDANCE WITH FEDERAL LAW AND, TO THE EXTENT STATE LAW APPLIES, THE LAW OF DELAWARE, WITHOUT REGARD TO CONFLICT-OF-LAW PRINCIPLES. THE LAW OF DELAWARE, WHERE WE AND YOUR ACCOUNT ARE LOCATED, WILL APPLY NO MATTER WHERE YOU LIVE OR USE THE ACCOUNT.

THE ALLIANCE
FOR INFORMATION

THE ACCOUNT FOR INFORMATION
Please call the Cardmember Service telephone number on your card or billing statement if you have any questions about your account or this agreement.

**STATEMENT: YOU HAVE A
YOUR BILLING RIGHTS**

YOUR BILLING RIGHTS
Keep This Notice For Future Use
 This notice contains important information about your rights and our responsibilities under the Fair Credit Billing Act.

under the Fair Credit Billing Act.
Notify us in case of Errors Or Questions About Your Bill
If you think your bill is wrong, or if you need more information about a transaction
on your bill, write us on a separate sheet at the Cardmember Service address shown
on your bill, within 60 days of the date the bill was mailed. We must hear from you
on your billing statement. Write to us as soon as possible. We will hear from you
no later than 30 days after we receive your first bill on which the error or problem
appeared. We can telephone you, but doing so will not preserve your rights.

In your letter, give us the following information:

- In your letter, give us the following information:**
- Your name and account number
 - The dollar amount of the suspected error
 - Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.
- If you have authorized us to pay your credit card bill automatically from your savings or checking account, you can stop the payment on any amount you think is wrong. To stop the payment your letter must reach us at least three business days before the automatic payment is scheduled to occur.**
- Your Rights And Our Responsibilities After We Receive Your Written Notice**

Your Rights And Our Responsibilities

We must acknowledge your letter within 30 days, unless we have corrected the error by then. Within 90 days, we must either correct the error or explain why we believe the bill was correct.

After we receive your letter, we cannot try to collect any amount you question, or report you as delinquent. We can continue to bill you for the amount you question, including finance charges, and we can apply any unpaid amount against your credit line. You do not have to pay any questioned amount while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. If we find that we made a mistake on your bill, you will not have to pay any finance charges related to any questioned amount. If we didn't make a mistake, you may have to pay finance charges, and you will have to make up any missed payments on the questioned amount. In either case, we will send you a statement of the amount you owe and the date that it is due.

If you fail to pay the amount that we think you owe, we may report you as delinquent. However, if our explanation does not satisfy you and you write to us within 10 days telling us that you still refuse to pay, we must tell anyone we report you to that you have a question about your bill. And, we must tell you the name of anyone we reported you to. We must tell anyone we report you to that the matter has been settled between us when it finally is.

If we don't follow these rules, we can't collect the first \$50.00 of the questioned amount, even if your bill was correct.

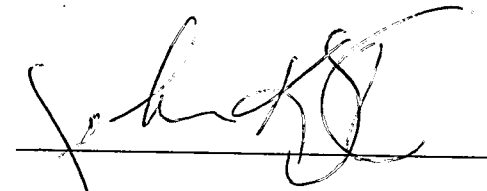
Special Rules for Credit Card Purchases

If you have a problem with the quality of property or services that you purchased with a credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the property or services. This right does not apply to check transactions. There are two limitations on this right:

- (a) You must have made the purchase in your home state or, if not within your home state, within 100 miles of your current mailing address; and
 - (b) The purchase price must have been more than \$50.00.
- These limitations do not apply if we own or operate the merchant, or if we mailed you the advertisement for the property or services.

VERIFICATION

The undersigned does hereby verify subject to the penalties of 18 PA. C.S. 4904 relating to unsworn falsifications to authorities, that he is **John K Wells, Manager of Chase Bank, USA, N.A.**, plaintiff herein, that he is duly authorized to make this verification, and that the facts set forth in the foregoing Complaint are true and correct to the best of his knowledge, information and belief.


Chase Bank, USA, N.A..

IN THE COURT OF COMMON PLEAS OF CLEARFIELD COUNTY, PENNSYLVANIA

DOCKET # 103954
NO: 08-541-CD
SERVICE # 1 OF 1
COMPLAINT

PLAINTIFF: CHASE BANK USA, N.A.
vs.
DEFENDANT: NICHOLE E. RUTTER

SHERIFF RETURN

NOW, April 08, 2008 AT 3:19 PM SERVED THE WITHIN COMPLAINT ON NICHOLE E. RUTTER DEFENDANT AT SHERIFF'S OFFICE, 1 N. 2ND ST., SUITE 116, CLEARFIELD, CLEARFIELD COUNTY, PENNSYLVANIA, BY HANDING TO NICHOLE RUTTER, DEFENDANT A TRUE AND ATTESTED COPY OF THE ORIGINAL COMPLAINT AND MADE KNOWN THE CONTENTS THEREOF.

SERVED BY: NEVLING /

PURPOSE	VENDOR	CHECK #	AMOUNT
SURCHARGE	WELTMAN	3354523	10.00
SHERIFF HAWKINS	WELTMAN	3354523	90.00

FILED

0/2:40 am
JUL 14 2008

William A. Shaw
Prothonotary/Clerk of Courts

Sworn to Before Me This

_____ Day of _____ 2008

So Answers,

Chester A. Hawkins
by Marilyn Hann

Chester A. Hawkins
Sheriff

IN THE COURT OF COMMON PLEAS OF CLEARFIELD COUNTY, PENNSYLVANIA
CIVIL DIVISION

CHASE BANK USA, NA
Plaintiff

vs.

NICHOLE E. RUTTER
Defendant

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NO. 2008-541-CD

ORDER

NOW, this 25th day of June, 2013, upon the Court's review of the docket and noting no activity for a period of over four years, it is the ORDER of this Court that the case be moved to inactive status. The Prothonotary shall code the case in Full Court as Z-INACTA.

BY THE COURT,


FREDRIC J. AMMERMAN
President Judge

NOCC
019:086M
Z
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