

	<b>CLEARFIELD COUNTY EMERGENCY MANAGEMENT / 9-1-1</b> Standard Operating Procedures	Initial: 5/2006
	SOP #: EMS 6-14	Revised: 12-2011
	Subject: Air Ambulance Helicopter Requests	

- Requests for a helicopter to standby or respond may be made by on scene incident commander, a fire chief, a police officer, a first responder, EMT, paramedic, health professional or medical command physician. The person who requests and/or cancels an air medical response will be noted in the CAD system on the corresponding CFS.
- If an adjacent county dispatch center has dispatched an air ambulance to an incident location within Clearfield County, it is our responsibility to confirm that an air ambulance has been dispatched, and document so in the CFS. If an air ambulance has been requested, but not dispatched we should offer to do so in order that we may coordinate the response.
- If an Air Ambulance has been requested by a Clearfield County unit at a location outside of our county boundaries, it is our responsibility to notify the dispatch center having jurisdiction and advise that an air ambulance has been requested so that they may coordinate the response.
- When the dispatch center has received a request for air medical standby or response they will utilize the STAT MedEvac One Call Service. STAT MedEvac will be given the type of incident, general location, officer in charge of the scene, landing zone officer, fire ground channel to contact on scene command, and landing zone information that is known. In accordance with The STAT MedEvac One Call Service they will send the closest available air ambulance to the incident. It is the responsibility of the fire department that covers the area the incident is in to set up and maintain the helicopter landing zone unless it is an FAA approved landing zone.
- Based on information received from the caller(s), dispatchers have the authority to call and put a helicopter on stand-by. When a dispatcher has placed a helicopter on stand-by they will advise the EMS units responding to an incident that the call has been made.
- It is important for field units to advise the dispatch center of all pertinent information, such as patient and landing zone information, as soon as possible so the air medical service can be given all pertinent information to speed the response of the service.
- The dispatch center may, when needed, relay information to the responding air medical service when direct communications cannot be established. All communications concerning air ambulance response will go through the STAT MedEvac One Call Service. No air ambulance service other than STAT MedEvac should call the communications center to obtain information. If a call is received from an air service other than STAT MedEvac One Call, they are to be politely referred to STAT MedEvac for all information.